CITY OF
Crystal Lake
ILLINOIS

August 4, 2017

North Shore Study Area Resident

Dear Resident:

Join your neighbors at an Open House at Crystal Lake City Hall to discuss the flooding in your area. City representatives will listen to your feedback, answer questions and provide preliminary information about possible projects to improve intermittent flooding in your neighborhood. We welcome any photos, documents, or historical information regarding your property that may assist City staff.

The **Open House for your neighborhood will be held on Thursday September 21, 2017 at 7:00 pm** at City Hall, 100 W. Woodstock Street, Crystal Lake. Your participation in this workshop will ensure that your perspective and feedback are understood, and that the appropriate mitigation efforts are correctly identified for your area. If you are unable to attend the open house, please feel free to provide your concerns, comments and photographs to stormwatersolutions@crystallake.org.

Residents affected by flooding in your neighborhood have received this same letter inviting them to attend the Open House. Additional open houses are scheduled for other neighborhood flooding areas so that adequate time and attention can be provided for each of these unique areas.

A website has been created to provide a map with additional details about your neighborhood drainage, prior improvement projects, and also other things a homeowner can potentially do right now to help with rain storms and ponding at *www.crystallake.org, click "Residents" then "Stormwater Solutions"*. Please use this information as a resource for background information and for projects that might be helpful to do in the near future.

In Crystal Lake, supporting residents' quality of life and encouraging sensible growth, while protecting the environment, is a community priority. Stormwater management is a cooperative endeavor between residents, neighborhood associations, the City, and other government entities. Please take this opportunity by attending the Open House or providing input at stormwatersolutions@crystallake.org to be certain that your perspective and concerns are given consideration in plans for neighborhood improvements.

I look forward to your participation and thank you for your time and attention to this important matter.

Sincerely,

Michael Magnuson, P.E.
Director of Public Works