Dear MDC Environmental Service Customers:

I would like to take this opportunity to inform our loyal customers about an important change that has taken place within our company. We are pleased to announce that we have effectively and efficiently changed our billing system. This operational change will not only provide additional services to our customers, but also allow our office staff to manage our customer accounts in a much more efficient and professional manner.

With this change we would like to point out some important information that will directly affect our customers. The most apparent change will be that our invoices from this point forward will be sent from our parent company, Waste Connections, Inc. Our local office is still responsible for managing all customer accounts, processing collections as usual, and providing the same quality customer service. Our Tax ID number remains as -36-2615404.

Another important aspect of this change in billing procedures that we would like our customers to be aware of is ALL of our customer account numbers now have a four digit code (3084) preceding the account number. Please change and update all internet banking information, online bill pay, or any other information linked or related to your previous MDC Environmental Services account number. Should you have any questions or concerns with the account number changes please feel free to contact us at (815) 568-7274.

If we previously processed your credit card or bank payment automatically for you each billing period, and you would like to continue with automatic payments, you will need to enroll as a new user on our new online bill pay system when you receive your first new bill. To enroll, you will go to www.wcicustomer.com and use the new account number (3084-XXXX) and invoice number to create your online bill pay profile that you can use to establish automatic payments or make a one-time payment. This system will offer our customers the option to choose when their payment will be withdrawn from their bank account or credit card. This new bill pay system both enhances our security and offers our customers more personalized options.

Another new feature that we now offer is an automated phone system to pay your bill by credit card. You may call (toll-free) 855-569-2719 and pay your bill with Visa, Master Card or American Express. This service is available anytime, 24 hours a day, 7 days a week. You will need both your new account number and the invoice number.

MDC's decision to convert to an improved billing system is part of our ongoing effort to maximize our efficiency, improve our customer service and overall provide a valuable service to our community. We do apologize in advance, and should this change to your account information cause you any inconvenience, please feel free to contact our office for assistance. We appreciate all of our loyal customer's patience and understanding to this change. MDC Environmental Service looks forward to our continued business relationship for years to come!

Sincerely,
Rick Bryant
District Manager

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GO GREEN!

Help save the environment by getting emails instead of paper bills

VIEW AND PAY YOUR BILL ONLINE

Visit wcicustomer.com
> Click "Online Bill Pay"
> Select "Go Directly to Online Bill Pay"

SAVE MONEY & TIME

> Skip standing in line for stamps
> Skip going to the post office to mail your payment

Need help with your online account? We're a quick phone call away. Dial the number provided on the top right section of your invoice.

Should you choose to send in your payment, use the perforated remittance slip at the bottom of your statement. Complete the remittance slip and include it with your payment in the envelope provided.

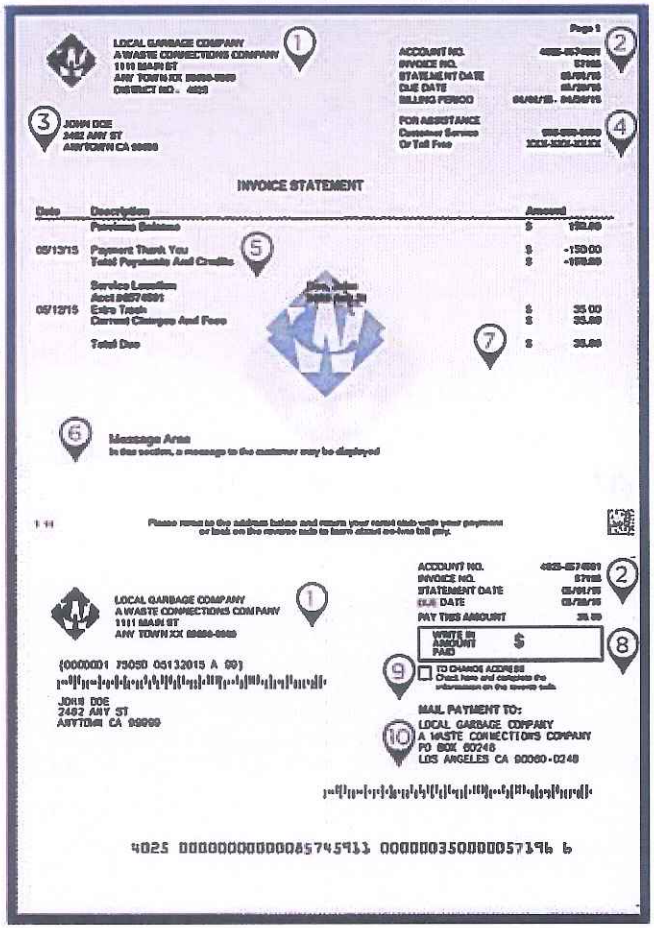
WASTE CONNECTIONS, INC.
Connect with the Future

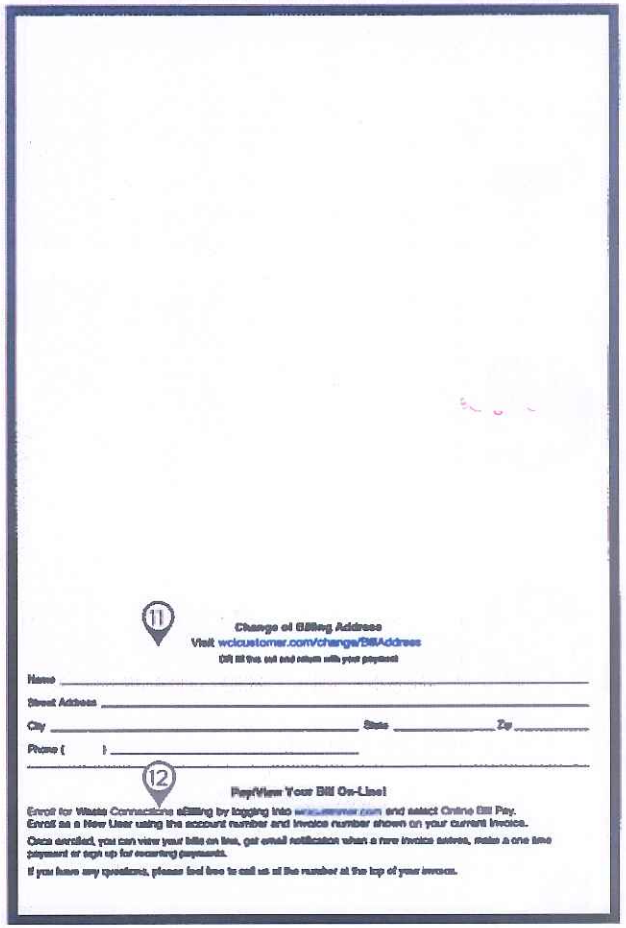
HOW TO **READ** YOUR NEW STATEMENT

0015081?

HOW IT WORKS

1. Name & address of the company servicing your waste disposal need. Use this address for written correspondence. Do not mail payments to this address.
2. Account number, invoice number, date payment is due, period for which you are being billed.
3. Address where service is provided.
4. Phone numbers to call for assistance.
5. Description of current charges.
6. Message area.
7. Total amount due.
8. Write the amount of your payment
9. Check this box and complete the information on the back of the remittance slip if your address has changed.
10. Remit payment to this address. Be sure this address shows in the window of the envelope when mailing payment.
11. Fill in this information if your mailing address is different from the address on the front of the remittance slip.
12. To pay your bill online, go to wcicustomer.com and click on Online Bill Pay.





The statement shown is used as an example only.

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MDC ENVIRONMENTAL SERVICES INC
A WASTE CONNECTIONS COMPANY
5450 WANSFORD WAY SUITE 201
ROCKFORD IL 61109-7549
DISTRICT NO. 3084

ACCOUNT NO.	3084-182917
INVOICE NO.	17898080
STATEMENT DATE	10/01/17
DUE DATE	Upon Receipt
BILLING PERIOD	09/01/17 - 09/30/17

HANK'S HEAVY HAULING
1050 GREENLEE
MARENGO IL 60152

FOR ASSISTANCE
Customer Service 815-568-7274
One Time Payments 855-569-2719

INVOICE STATEMENT

Date	Description		Amount
	Previous Balance		$ 15.00
	Service Location	**Hank's Heavy Hauling**	
	Acct #182917	**1050 Greenlee**	
09/01/17	Residential Service Test Charges	-1 Each @ $5.00	$ -5.00
09/01/17	Residential Service Test Charges	-1 Each @ $5.00	$ -5.00
09/01/17	Residential Service Test Charges	-1 Each @ $5.00	$ -5.00
09/30/17	Residential Service 09/01/17-09/30/17	1 Each @ $5.00	$ 5.00
	Current Charges And Fees		$ -10.00
	Total Due		$ 5.00

1356

Please remit to the address below and return your remit stub with your payment or look on the reverse side to learn about on-line bill pay.

MDC ENVIRONMENTAL SERVICES INC
A WASTE CONNECTIONS COMPANY
5450 WANSFORD WAY SUITE 201
ROCKFORD IL 61109-7549

ACCOUNT NO.	3084-182917
INVOICE NO.	17898080
STATEMENT DATE	10/01/17
DUE DATE	Upon Receipt
PAY THIS AMOUNT	$5.00

WRITE IN AMOUNT PAID $

☐ TO CHANGE ADDRESS
Check here and complete the information on the reverse side.

AV 01 030365 59834B100 A**5DGT

HANK'S HEAVY HAULING
1050 GREENLEE
MARENGO IL 60152-8246

MAIL PAYMENT TO:

MDC ENVIRONMENTAL SERVICES INC
A WASTE CONNECTIONS COMPANY
PO BOX 660177
DALLAS TX 75266-0177

3084 00000000000001829178 0000000500178980B0 2

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MDC ENVIRONMENTAL SERVICES INC
A WASTE CONNECTIONS COMPANY
5450 WANSFORD WAY SUITE 201
ROCKFORD IL 61109-7549
DISTRICT NO. 3084

ACCOUNT NO.	3084-182917
INVOICE NO.	17898080
STATEMENT DATE	10/01/17
DUE DATE	Upon Receipt
BILLING PERIOD	09/01/17 - 09/30/17

HANK'S HEAVY HAULING
1050 GREENLEE
MARENGO IL 60152

IMPORTANT NOTICE:
Your account number has changed.
Four digits and a dash precede your previous account number.
Please update your records with the new four digit code.
If you have auto pay through your bank, please update your bank records.

GOING GREEN IS NOW EASIER THAN EVER!
* Make payments * Set up recurring payments *
*Access your account 24/7 *Go paperless * View Statements *
Go to https://www.wcicustomer.com and follow the online bill pay prompts to enroll today or
Call 1-855-569-2719 to make a payment through our interactive voice service.

Change of Billing Address

Name _____
Street Address _____
City _____ State _____ Zip _____
Phone ( ) _____

Pay/View Your Bill On-Line!

Enroll for Waste Connections eBilling by logging into http://www.wcicustomer.com and select On-Line Bill Pay. Sign up by entering your account information *exactly* as it shows on the remittance portion of your bill.

Once enrolled, you can view your bills on line, get email notification when a new invoice arrives, make a one time payment or sign up for recurring payments.

If you have any questions, please feel free to call us at the number at the top of your invoice.

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