The City of Crystal Lake
100 West Woodstock Street
Crystal Lake, IL 60014
www.crystallake.org

Dear Crystal Lake Resident,

The City of Crystal Lake's goal is to provide cost effective and quality services to the public. As you may be aware, the City contracts with a single hauler for residential curbside refuse, recycling and yard waste collection. This allows the community to receive beneficial pricing for collection services. *We are pleased to announce that, beginning May 1, 2018, the cost for unlimited refuse, recycling and yard waste collection will decrease.* While the price will decrease, the scope of the refuse, recycling and yard waste collection services will remain the same. The below table compares the new pricing to the existing pricing.

Unlimited Refuse, Recycling and Yard Waste Collection, including one bulk item per week.

Curbside Collection	**Current Pricing**	**Pricing Effective May 1, 2018**	**Savings**
Single-Family	$23.13	$16.89	27%
Senior Rate (65 or older)	$19.25	$15.20	21%
Multi-Family (utilizing curbside collection)	$15.14	$13.51	11%

*Price includes one 95 gallon refuse tote and one 65 gallon recycling tote. Alternate sizes are available.

Because the current contract with MDC Environmental is set to expire on April 30, 2018, the City solicited competitive proposals from area waste haulers. The request for proposal process allows the City to select refuse haulers through a fair, open and transparent process. As a result of this process, the City has selected Prairieland Disposal as the new residential waste hauler beginning May 1, 2018. While the City's current hauler, MDC Environmental, submitted pricing, it did not provide the lowest price to continue to provide collection services.

City staff conducted a background check and performed a financial viability assessment of Prairieland to confirm their ability to provide the level and scope of services expected by Crystal Lake residents. Prairieland has several other municipal accounts, which provided positive references.

In early April, residents will receive a "welcome" letter from Prairieland with billing instructions. As is currently the practice, invoices will be sent quarterly, and residents can pay online, by phone, or through the mail. New totes will be delivered in April, with additional information attached to them.

To help answer some common questions regarding the new service, please refer to the attached *Frequently Asked Questions* page. Additional information is available on the City's website. Residents can contact Prairieland Disposal directly at www.prairielanddisposal.com or call (847) 381-9300.

If you need additional information from the City, please contact Nick Hammonds, Management Assistant, at nhammonds@crystallake.org or call (815)356-3675.