City of Crystal Lake Refuse, Recycling, and Yard Waste FAQ's

Beginning May 1, 2018, City residents will receive unlimited refuse, recycling, and yard waste collection from Prairieland Disposal.

- Who is Prairieland Disposal?
  - Prairieland Disposal has been in the industry for over 15 years and provides waste collection service for various municipal and commercial clients. You can view their website at www.prairielanddisposal.com, or call them directly at (847) 381-9300.

- Why did the City change waste haulers?
  - The City's contract with the current hauler, MDC Environmental Services will expire on April 30, 2018. The City requested proposals from area refuse contractors for service. Of the six proposals received, Prairieland Disposal provided the lowest price for service and is qualified to collect refuse, recycling and yard waste for the City.

- Will my route or collection day change?
  - All collection days and routes will remain the same.

- Will refuse, recycling and yard waste totes (containers) be provide by Prairieland?
  - Yes, residents will be provided with a 95 gallon refuse tote and a 65 gallon recycling tote included in the base rate. Residents may choose different sizes, or rent additional totes for a monthly fee. Prairieland will also offer a yard waste tote for an additional monthly fee. Residents must notify Prairieland Disposal if a different size tote is requested for garbage or recycling.

- When do I receive my new totes?
  - The new totes will be delivered by Prairieland Disposal beginning in April. You should continue using your MDC bins until May 1st.

- What will happen with my current MDC Environmental tote?
  - MDC will collect their totes during the last collections days in April. After April 30th, you should use the Prairieland Disposal totes.

- Will I receive any additional benefits with the new refuse hauler?
  - Two curbside electronics collection events will occur annually. More information will follow regarding the dates for these collections. Residents will also be allowed to co-mingle food scraps, organics, dog waste and kitty litter for composting in the yard waste container. Prairieland will also offer curbside water-based paint collection for a fee. You must call Prairieland for this service.