CRYSTAL LAKE POLICE DEPARTMENT
Special Investigations Authority Report
2019

It is the policy of the Crystal Lake Police Department to investigate all complaints against members of the Department regardless of the source of such complaints. Investigation of these complaints through standardized procedures demonstrates the Department's desire to provide honest, efficient police service and inspire public confidence in its personnel as well as protecting officers against any false allegations.

The Special Investigative Authority is tasked with investigating and managing all complaints of misconduct alleged against members of the Department. By thoroughly investigating all complaints, the trust of the community is preserved. When a citizen reports an incident of concern, an investigation is conducted and the citizen is informed of the results, regardless of whether or not a violation occurred. Complaints are also generated internally by supervisors and other members of the Department. Below is the annual statistical summary of the Special Investigative Authority.

Definitions of Investigation Dispositions

Unfounded: The investigation indicates the act(s) alleged did not occur or that it failed to involve members of the Department.

Exonerated: The act(s) alleged did occur, but the act(s) are justified, lawful and proper.

Sustained: The investigation disclosed there is sufficient evidence to clearly prove the allegations made in the complaint.

Not Sustained: The investigation failed to discover sufficient evidence to clearly prove or disprove the allegations made in the complaint.

Policy/Procedure Failure: The investigation revealed the employee's conduct was within guidelines or established policy and procedure; however, the complaint has given cause to re-evaluate policy and procedure for possible improvement.

2019	
Source of Complaints	
External (Citizens)	7
Internal	20
Total Complaints	***27***
Gender of Complainant	
Male	23
Female	3
Unknown	1
Race of Complainant	
White	25
Black	1
Hispanic	0
Other	0
Unknown	1
Disposition of Complaints	
Unfounded	1
Exonerated	2
Sustained	19
Not Sustained	5
Policy/Procedure Failure	0
Pending	0

James R. Black, Chief of Police