Q1 Contact Information (Optional)

Answered: 131 Skipped: 95

ANSWER CHOICES	RESPONSES	
Name	91.60%	120
Company	11.45%	15
Address	90.84%	119
Address 2	0.00%	0
City/Town	93.89%	123
State/Province	0.00%	0
ZIP/Postal Code	96.18%	126
Country	0.00%	0
Email Address	85.50%	112
Phone Number	76.34%	100

#	NAME	DATE
1		5/29/2021 8:34 PM
2		5/29/2021 8:12 PM
3		5/29/2021 7:31 PM
4		5/29/2021 7:00 PM
5		5/29/2021 5:16 PM
6		5/29/2021 4:00 PM
7		5/29/2021 1:55 PM
8		5/29/2021 10:17 AM
9		5/29/2021 9:42 AM
10		5/29/2021 9:42 AM
11		5/29/2021 9:31 AM
12		5/29/2021 9:23 AM
13		5/29/2021 9:22 AM
14		5/29/2021 9:18 AM
15		5/29/2021 8:48 AM
16		5/29/2021 8:27 AM
17		5/20/2021 11:55 AM
18	[redacted]	5/16/2021 12:41 PM
19	[redacted]	5/14/2021 8:08 PM
20	[redacted]	5/14/2021 7:58 AM

21	[redacted]	5/13/2021 10:18 PM
22	[redacted]	5/13/2021 12:02 PM
23	[redacted]	5/13/2021 10:23 AM
24	[redacted]	5/13/2021 8:40 AM
25	[redacted]	5/12/2021 10:49 AM
26	[redacted]	5/10/2021 5:42 PM
27	[redacted]	5/10/2021 4:09 PM
28	[redacted]	5/3/2021 10:30 PM
29	[redacted]	5/3/2021 1:09 PM
30	[redacted]	5/2/2021 5:43 PM
31	[redacted]	5/2/2021 3:09 PM
32	[redacted]	4/29/2021 6:37 PM
33	[redacted]	4/24/2021 11:19 PM
34	[redacted]	4/22/2021 1:15 PM
35	[redacted]	4/18/2021 8:08 AM
36	[redacted]	4/17/2021 8:00 AM
37	[redacted]	4/15/2021 6:10 PM
38	[redacted]	4/15/2021 8:50 AM
39	[redacted]	4/9/2021 9:20 PM
40	[redacted]	4/9/2021 1:41 PM
41	[redacted]	4/8/2021 1:21 PM
42	[redacted]	4/6/2021 8:49 AM
43	[redacted]	4/5/2021 3:37 PM
44	[redacted]	4/3/2021 12:37 PM
45	[redacted]	4/3/2021 10:54 AM
46	[redacted]	4/3/2021 9:48 AM
47	[redacted]	4/2/2021 9:23 PM
48	[redacted]	3/31/2021 5:44 PM
49	[redacted]	3/28/2021 3:53 PM
50	[redacted]	3/27/2021 11:19 AM
51	[redacted]	3/26/2021 5:56 PM
52	[redacted]	3/25/2021 9:29 AM
53	[redacted]	3/22/2021 10:00 AM
54	[redacted]	3/15/2021 7:19 AM
55	[redacted]	3/12/2021 4:51 PM
56	[redacted]	3/12/2021 2:36 PM
57	[redacted]	3/12/2021 12:50 PM
58	[redacted]	3/12/2021 12:02 PM

59	[redacted]	3/10/2021 8:50 PM
60	[redacted]	3/10/2021 8:48 PM
61	[redacted]	3/10/2021 7:24 PM
62	[redacted]	3/10/2021 3:11 PM
63	[redacted]	3/9/2021 6:29 PM
64	[redacted]	3/6/2021 8:05 PM
65	[redacted]	3/6/2021 7:46 PM
66	[redacted]	3/6/2021 6:49 PM
67	[redacted]	3/6/2021 3:20 PM
68	[redacted]	3/5/2021 6:28 PM
69	[redacted]	3/5/2021 5:50 PM
70	[redacted]	3/5/2021 4:22 PM
71	[redacted]	3/5/2021 2:50 PM
72	[redacted]	3/5/2021 2:17 PM
73	[redacted]	3/5/2021 12:58 PM
74	[redacted]	3/4/2021 1:48 PM
75	[redacted]	3/3/2021 9:35 PM
76	[redacted]	3/3/2021 8:59 AM
77	[redacted]	3/3/2021 1:23 AM
78	[redacted]	3/2/2021 4:29 PM
79	[redacted]	3/2/2021 12:37 PM
80	[redacted]	3/2/2021 11:44 AM
81	[redacted]	3/2/2021 8:58 AM
82	[redacted]	3/2/2021 7:10 AM
83	[redacted]	3/2/2021 6:51 AM
84	[redacted]	3/1/2021 9:22 PM
85	[redacted]	3/1/2021 8:58 PM
86	[redacted]	3/1/2021 8:35 PM
87	[redacted]	3/1/2021 6:45 PM
88	[redacted]	3/1/2021 5:59 PM
89	[redacted]	3/1/2021 5:10 PM
90	[redacted]	3/1/2021 3:45 PM
91	[redacted]	3/1/2021 2:00 PM
92	[redacted]	3/1/2021 1:44 PM
93	[redacted]	3/1/2021 1:02 PM
94	[redacted]	3/1/2021 1:02 PM
95	[redacted]	3/1/2021 12:22 PM
96	[redacted]	3/1/2021 12:06 PM

97	[redacted]	3/1/2021 11:52 AM
98	[redacted]	3/1/2021 11:11 AM
99	[redacted]	3/1/2021 11:00 AM
100	[redacted]	3/1/2021 10:58 AM
101	[redacted]	3/1/2021 10:51 AM
102	[redacted]	3/1/2021 10:48 AM
103	[redacted]	3/1/2021 10:41 AM
104	[redacted]	3/1/2021 10:39 AM
105	[redacted]	3/1/2021 10:26 AM
106	[redacted]	3/1/2021 10:00 AM
107	[redacted]	3/1/2021 9:54 AM
108	[redacted]	3/1/2021 9:45 AM
109	[redacted]	3/1/2021 9:26 AM
110	[redacted]	3/1/2021 9:22 AM
111	[redacted]	3/1/2021 9:12 AM
112	[redacted]	3/1/2021 9:11 AM
113	[redacted]	3/1/2021 9:11 AM
114	[redacted]	3/1/2021 9:09 AM
115	[redacted]	3/1/2021 9:05 AM
116	[redacted]	3/1/2021 8:52 AM
117	[redacted]	3/1/2021 8:48 AM
118	[redacted]	3/1/2021 8:46 AM
119	[redacted]	3/1/2021 8:39 AM
120	[redacted]	3/1/2021 8:39 AM
#	**COMPANY**	**DATE**
1	Resident	5/29/2021 9:31 AM
2	[redacted]	5/20/2021 11:55 AM
3	[redacted]	4/29/2021 6:37 PM
4	self employed	4/24/2021 11:19 PM
5	[redacted]	4/22/2021 1:15 PM
6	[redacted]	4/8/2021 3:35 PM
7	[redacted]	4/2/2021 9:23 PM
8	Self	3/10/2021 8:48 PM
9	[redacted]	3/6/2021 7:46 PM
10	[redacted]	3/5/2021 2:50 PM
11	Retired	3/4/2021 1:48 PM
12	self	3/1/2021 1:44 PM
13	[redacted]	3/1/2021 12:06 PM

14	[redacted]	3/1/2021 10:48 AM
15	[redacted]	3/1/2021 9:09 AM
#	ADDRESS	DATE
1	[redacted]	5/29/2021 8:34 PM
2	[redacted]	5/29/2021 8:12 PM
3	[redacted]	5/29/2021 7:31 PM
4	[redacted]	5/29/2021 7:00 PM
5	[redacted]	5/29/2021 5:16 PM
6	[redacted]	5/29/2021 4:00 PM
7	[redacted]	5/29/2021 3:13 PM
8	[redacted]	5/29/2021 1:55 PM
9	[redacted]	5/29/2021 10:17 AM
10	[redacted]	5/29/2021 9:42 AM
11	[redacted]	5/29/2021 9:42 AM
12	[redacted]	5/29/2021 9:31 AM
13	[redacted]	5/29/2021 9:23 AM
14	[redacted]	5/29/2021 9:22 AM
15	[redacted]	5/29/2021 9:18 AM
16	[redacted]	5/29/2021 8:48 AM
17	[redacted]	5/29/2021 8:46 AM
18	[redacted]	5/29/2021 8:27 AM
19	[redacted]	5/20/2021 11:55 AM
20	[redacted]	5/16/2021 12:41 PM
21	[redacted]	5/14/2021 8:08 PM
22	[redacted]	5/14/2021 7:58 AM
23	[redacted]	5/13/2021 10:18 PM
24	[redacted]	5/13/2021 12:02 PM
25	[redacted]	5/13/2021 10:23 AM
26	[redacted]	5/13/2021 8:40 AM
27	[redacted]	5/12/2021 10:49 AM
28	[redacted]	5/10/2021 5:42 PM
29	[redacted]	5/10/2021 4:09 PM
30	[redacted]	5/3/2021 10:30 PM
31	[redacted]	5/3/2021 1:09 PM
32	[redacted]	5/2/2021 5:43 PM
33	[redacted]	4/29/2021 6:37 PM
34	[redacted]	4/24/2021 11:19 PM
35	[redacted]	4/22/2021 1:15 PM

36	[redacted]	4/18/2021 8:08 AM
37	[redacted]	4/17/2021 8:00 AM
38	[redacted]	4/15/2021 6:10 PM
39	[redacted]	4/15/2021 8:50 AM
40	[redacted]	4/9/2021 9:20 PM
41	[redacted]	4/9/2021 1:41 PM
42	[redacted]	4/8/2021 3:35 PM
43	[redacted]	4/8/2021 1:21 PM
44	[redacted]	4/6/2021 8:49 AM
45	[redacted]	4/5/2021 3:37 PM
46	[redacted]	4/3/2021 12:37 PM
47	[redacted]	4/3/2021 10:54 AM
48	[redacted]	4/3/2021 9:48 AM
49	[redacted]	4/2/2021 9:23 PM
50	[redacted]	3/31/2021 5:44 PM
51	[redacted]	3/28/2021 3:53 PM
52	[redacted]	3/27/2021 11:19 AM
53	[redacted]	3/26/2021 5:56 PM
54	[redacted]	3/25/2021 9:29 AM
55	[redacted]	3/22/2021 10:00 AM
56	[redacted]	3/15/2021 7:19 AM
57	[redacted]	3/12/2021 4:51 PM
58	[redacted]	3/12/2021 12:50 PM
59	[redacted]	3/12/2021 12:02 PM
60	[redacted]	3/10/2021 8:50 PM
61	[redacted]	3/10/2021 8:48 PM
62	[redacted]	3/10/2021 7:24 PM
63	[redacted]	3/10/2021 3:11 PM
64	[redacted]	3/9/2021 6:29 PM
65	[redacted]	3/6/2021 8:05 PM
66	[redacted]	3/6/2021 7:46 PM
67	[redacted]	3/6/2021 6:49 PM
68	[redacted]	3/6/2021 3:20 PM
69	[redacted]	3/5/2021 6:28 PM
70	[redacted]	3/5/2021 5:50 PM
71	[redacted]	3/5/2021 4:22 PM
72	[redacted]	3/5/2021 2:50 PM
73	[redacted]	3/5/2021 2:17 PM

74	[redacted]	3/5/2021 12:58 PM
75	[redacted]	3/4/2021 1:48 PM
76	[redacted]	3/3/2021 9:35 PM
77	[redacted]	3/3/2021 8:59 AM
78	[redacted]	3/3/2021 1:23 AM
79	[redacted]	3/2/2021 4:29 PM
80	[redacted]	3/2/2021 12:37 PM
81	[redacted]	3/2/2021 11:44 AM
82	[redacted]	3/2/2021 8:58 AM
83	[redacted]	3/2/2021 7:10 AM
84	[redacted]	3/2/2021 6:51 AM
85	[redacted]	3/1/2021 9:22 PM
86	[redacted]	3/1/2021 8:58 PM
87	[redacted]	3/1/2021 8:35 PM
88	[redacted]	3/1/2021 6:45 PM
89	[redacted]	3/1/2021 5:59 PM
90	[redacted]	3/1/2021 5:10 PM
91	[redacted]	3/1/2021 3:45 PM
92	[redacted]	3/1/2021 2:00 PM
93	[redacted]	3/1/2021 1:44 PM
94	[redacted]	3/1/2021 1:02 PM
95	[redacted]	3/1/2021 1:02 PM
96	[redacted]	3/1/2021 12:22 PM
97	[redacted]	3/1/2021 12:06 PM
98	[redacted]	3/1/2021 11:52 AM
99	[redacted]	3/1/2021 11:11 AM
100	[redacted]	3/1/2021 11:00 AM
101	[redacted]	3/1/2021 10:58 AM
102	[redacted]	3/1/2021 10:51 AM
103	[redacted]	3/1/2021 10:48 AM
104	[redacted]	3/1/2021 10:41 AM
105	[redacted]	3/1/2021 10:26 AM
106	[redacted]	3/1/2021 10:00 AM
107	[redacted]	3/1/2021 9:54 AM
108	[redacted]	3/1/2021 9:26 AM
109	[redacted]	3/1/2021 9:22 AM
110	[redacted]	3/1/2021 9:12 AM
111	[redacted]	3/1/2021 9:11 AM

112	[redacted]	3/1/2021 9:11 AM
113	[redacted]	3/1/2021 9:09 AM
114	[redacted]	3/1/2021 9:05 AM
115	[redacted]	3/1/2021 8:52 AM
116	[redacted]	3/1/2021 8:48 AM
117	[redacted]	3/1/2021 8:46 AM
118	[redacted]	3/1/2021 8:39 AM
119	[redacted]	3/1/2021 8:39 AM

#	ADDRESS 2	DATE
	There are no responses.	

#	CITY/TOWN	DATE
1	Crystal lake	5/29/2021 8:34 PM
2	Crystal Lake	5/29/2021 8:12 PM
3	Crystal Lake	5/29/2021 7:31 PM
4	Crystal lake	5/29/2021 5:16 PM
5	Crystal Lake	5/29/2021 4:00 PM
6	Crystal lake	5/29/2021 3:13 PM
7	Crystal Lake	5/29/2021 1:55 PM
8	Crystal Lake	5/29/2021 10:17 AM
9	Crystal lake	5/29/2021 9:42 AM
10	Crystal Lake	5/29/2021 9:42 AM
11	Crystal lake	5/29/2021 9:31 AM
12	Crystal lake	5/29/2021 9:23 AM
13	Crystal Lake	5/29/2021 9:22 AM
14	Crystal Lake	5/29/2021 9:18 AM
15	Crystal Lake	5/29/2021 8:48 AM
16	Crystal Lake	5/29/2021 8:46 AM
17	Crystal Lake	5/29/2021 8:27 AM
18	Crystal Lake	5/20/2021 11:55 AM
19	Crystal Lake	5/16/2021 12:41 PM
20	Crystal Lake	5/14/2021 8:08 PM
21	Crystal Lake	5/14/2021 7:58 AM
22	Crystal Lake	5/13/2021 10:18 PM
23	Crystal Lake	5/13/2021 12:02 PM
24	CL	5/13/2021 10:23 AM
25	Crystal Lake	5/13/2021 8:40 AM
26	CRYSTAL LAKE	5/12/2021 10:51 AM
27	Crystal Lake	5/12/2021 10:49 AM

28	Crystal Lake	5/10/2021 5:42 PM
29	Crystal Lake	5/10/2021 5:21 PM
30	Crystal Lake	5/10/2021 4:09 PM
31	Crystal Lake	5/3/2021 10:30 PM
32	Crystal Lake	5/3/2021 1:09 PM
33	Crystal Lake	5/2/2021 5:43 PM
34	Crystal Lake	5/2/2021 3:09 PM
35	Crystal lake	4/29/2021 6:37 PM
36	Crystal Lake	4/24/2021 11:19 PM
37	Crystal Lake	4/22/2021 1:15 PM
38	Crystal lake	4/18/2021 8:08 AM
39	Crystal Lake	4/17/2021 8:00 AM
40	Crystal Lake	4/15/2021 6:10 PM
41	Crystal Lake	4/15/2021 8:50 AM
42	Crystal Lake	4/9/2021 9:20 PM
43	Crystal Lake	4/9/2021 1:41 PM
44	CRYSTAL LAKE	4/8/2021 3:35 PM
45	Crystal lake	4/8/2021 1:21 PM
46	Crystal Lake	4/6/2021 8:49 AM
47	Crystal Lake	4/5/2021 3:37 PM
48	Crystal Lake	4/3/2021 12:37 PM
49	CRYSTAL LAKE	4/3/2021 10:54 AM
50	Crystal Lake	4/3/2021 9:48 AM
51	Crystal Lake	4/2/2021 9:23 PM
52	Crystal Lake	3/31/2021 5:44 PM
53	Crystal Lake	3/28/2021 3:53 PM
54	CRYSTAL LAKE	3/27/2021 11:19 AM
55	Crystal Lake	3/26/2021 5:56 PM
56	CRYSTAL LAKE	3/25/2021 9:29 AM
57	Crystal Lake	3/22/2021 10:00 AM
58	Crystal Lake	3/15/2021 7:19 AM
59	Crystal Lake	3/12/2021 4:51 PM
60	Crystal Lake	3/12/2021 12:50 PM
61	Crystal Lake	3/12/2021 12:02 PM
62	Crystal Lake	3/10/2021 8:50 PM
63	Crystal Lake	3/10/2021 8:48 PM
64	Crystal Lake	3/10/2021 7:24 PM
65	Crystal Lake	3/10/2021 3:11 PM

66	Crystal lake	3/9/2021 6:29 PM
67	Crystal Lake	3/7/2021 1:29 PM
68	Crystal Lake	3/6/2021 8:05 PM
69	Crystal Lake	3/6/2021 7:46 PM
70	Crystal Lake	3/6/2021 6:49 PM
71	Crystal Lake	3/6/2021 3:20 PM
72	Crystal Lake	3/6/2021 1:00 PM
73	Crystal Lake	3/5/2021 6:28 PM
74	Crystal Lake	3/5/2021 5:50 PM
75	Crystal Lake	3/5/2021 4:22 PM
76	Crystal Lake	3/5/2021 2:50 PM
77	Crystal Lake	3/5/2021 2:17 PM
78	Crystal Lake	3/5/2021 12:58 PM
79	Crystal Lake	3/4/2021 1:48 PM
80	Crystal Lake	3/3/2021 9:35 PM
81	Crystal Lake	3/3/2021 9:21 AM
82	Crystal lake	3/3/2021 8:59 AM
83	Crystal Lake	3/3/2021 1:23 AM
84	Crystal Lake	3/2/2021 4:29 PM
85	Crystal Lake	3/2/2021 12:37 PM
86	Crystal Lake	3/2/2021 11:44 AM
87	Crystal lake	3/2/2021 8:58 AM
88	Crystal Lake	3/2/2021 7:10 AM
89	Crystal Lake	3/2/2021 6:51 AM
90	Crystal lake	3/1/2021 9:22 PM
91	Crystal Lake	3/1/2021 8:58 PM
92	Crystal Lake	3/1/2021 6:45 PM
93	Crystal Lake	3/1/2021 5:59 PM
94	CRYSTAL LAKE	3/1/2021 5:10 PM
95	Crystal Lake	3/1/2021 3:45 PM
96	CRYSTAL LAKE	3/1/2021 2:00 PM
97	crystal lake	3/1/2021 1:44 PM
98	Crystal Lake	3/1/2021 1:02 PM
99	CRYSTAL LAKE	3/1/2021 1:02 PM
100	CRYSTAL LAKE	3/1/2021 12:22 PM
101	Crystal Lake	3/1/2021 12:06 PM
102	Crystal Lake	3/1/2021 11:52 AM
103	Crystal lake	3/1/2021 11:11 AM

104	Crystal lake	3/1/2021 11:00 AM
105	Crystal Lake	3/1/2021 10:58 AM
106	Crystal Lake	3/1/2021 10:51 AM
107	Crystal Lake	3/1/2021 10:48 AM
108	Crystal Lake	3/1/2021 10:41 AM
109	Crystal Lake	3/1/2021 10:26 AM
110	Crystal Lake	3/1/2021 10:00 AM
111	CRYSTAL LAKE	3/1/2021 9:54 AM
112	Crystal Lake	3/1/2021 9:26 AM
113	Crystal Lake	3/1/2021 9:22 AM
114	Crystal Lake	3/1/2021 9:12 AM
115	Crystal Lake	3/1/2021 9:11 AM
116	Crystal Lake	3/1/2021 9:11 AM
117	Crystal Lake	3/1/2021 9:09 AM
118	Crystal Lake	3/1/2021 9:05 AM
119	CRYSTAL LAKE	3/1/2021 8:52 AM
120	Crystal Lake	3/1/2021 8:48 AM
121	Crystal lake	3/1/2021 8:46 AM
122	CRYSTAL LAKE	3/1/2021 8:39 AM
123	Crystal Lake	3/1/2021 8:39 AM

#	STATE/PROVINCE	DATE
	There are no responses.	

#	ZIP/POSTAL CODE	DATE
1	Il	5/29/2021 8:34 PM
2	60014	5/29/2021 8:12 PM
3	60014	5/29/2021 7:31 PM
4	60014	5/29/2021 7:00 PM
5	60014	5/29/2021 5:16 PM
6	60014	5/29/2021 4:00 PM
7	60012	5/29/2021 3:13 PM
8	60014	5/29/2021 1:55 PM
9	60014	5/29/2021 10:17 AM
10	60014	5/29/2021 9:42 AM
11	60014	5/29/2021 9:42 AM
12	60014	5/29/2021 9:31 AM
13	60014	5/29/2021 9:23 AM
14	60014	5/29/2021 9:22 AM
15	60014	5/29/2021 9:18 AM

16	60014	5/29/2021 8:48 AM
17	60014	5/29/2021 8:27 AM
18	60014	5/20/2021 11:55 AM
19	60014	5/16/2021 12:41 PM
20	60014	5/14/2021 8:08 PM
21	600390524	5/14/2021 7:58 AM
22	60014	5/13/2021 10:18 PM
23	60014	5/13/2021 12:02 PM
24	60012	5/13/2021 10:23 AM
25	60014-8978	5/13/2021 8:40 AM
26	60014	5/12/2021 10:51 AM
27	60014	5/12/2021 10:49 AM
28	60014	5/10/2021 5:42 PM
29	60014	5/10/2021 5:21 PM
30	60014	5/10/2021 4:09 PM
31	60014	5/3/2021 10:30 PM
32	60014	5/3/2021 1:09 PM
33	60014	5/2/2021 5:43 PM
34	60014	5/2/2021 3:09 PM
35	60014	4/29/2021 6:37 PM
36	60014	4/24/2021 11:19 PM
37	60014	4/22/2021 1:15 PM
38	60014	4/18/2021 8:08 AM
39	60014	4/17/2021 8:00 AM
40	60014	4/15/2021 6:10 PM
41	60014	4/15/2021 8:50 AM
42	60014	4/9/2021 9:20 PM
43	60012	4/9/2021 1:41 PM
44	60004	4/8/2021 3:35 PM
45	60014	4/8/2021 1:21 PM
46	60014	4/6/2021 8:49 AM
47	60014	4/5/2021 3:37 PM
48	60014	4/3/2021 12:37 PM
49	600148302	4/3/2021 10:54 AM
50	60014	4/3/2021 9:48 AM
51	60014	4/2/2021 9:23 PM
52	60014	3/31/2021 5:44 PM
53	60014	3/28/2021 3:53 PM

54	60014-1816	3/27/2021 11:19 AM
55	60014-8272	3/26/2021 5:56 PM
56	60014	3/25/2021 9:29 AM
57	60014-2701	3/22/2021 10:00 AM
58	60014	3/15/2021 7:19 AM
59	60014	3/12/2021 4:51 PM
60	60014	3/12/2021 12:50 PM
61	60014	3/12/2021 12:02 PM
62	60012	3/10/2021 8:50 PM
63	60014	3/10/2021 8:48 PM
64	60014	3/10/2021 7:24 PM
65	60012	3/10/2021 3:11 PM
66	60014	3/9/2021 6:29 PM
67	60014	3/7/2021 1:29 PM
68	60014	3/6/2021 8:05 PM
69	60014	3/6/2021 7:46 PM
70	60014	3/6/2021 6:49 PM
71	60014	3/6/2021 3:20 PM
72	60014	3/6/2021 1:00 PM
73	60014	3/6/2021 7:59 AM
74	60014-4446	3/5/2021 6:28 PM
75	60012	3/5/2021 5:50 PM
76	Il	3/5/2021 4:22 PM
77	60014	3/5/2021 2:50 PM
78	60014	3/5/2021 2:17 PM
79	60012	3/5/2021 12:58 PM
80	60012	3/4/2021 1:48 PM
81	60014-1307	3/3/2021 9:35 PM
82	60014	3/3/2021 8:59 AM
83	60014	3/3/2021 1:23 AM
84	60014	3/2/2021 5:36 PM
85	60014	3/2/2021 4:29 PM
86	60014	3/2/2021 12:37 PM
87	60012	3/2/2021 11:44 AM
88	60014	3/2/2021 8:58 AM
89	IL	3/2/2021 7:10 AM
90	60014	3/2/2021 6:51 AM
91	69914	3/1/2021 9:22 PM

92	60014	3/1/2021 8:58 PM
93	60014	3/1/2021 8:35 PM
94	60014	3/1/2021 6:45 PM
95	60014	3/1/2021 5:59 PM
96	60014	3/1/2021 5:10 PM
97	60014	3/1/2021 3:45 PM
98	60014	3/1/2021 2:00 PM
99	60014	3/1/2021 1:44 PM
100	60014-7816	3/1/2021 1:02 PM
101	60014-2972	3/1/2021 1:02 PM
102	60014	3/1/2021 12:22 PM
103	60012	3/1/2021 12:07 PM
104	60014-4479	3/1/2021 12:06 PM
105	60014	3/1/2021 11:52 AM
106	60015	3/1/2021 11:11 AM
107	60014	3/1/2021 11:00 AM
108	60014	3/1/2021 10:58 AM
109	60014-4587	3/1/2021 10:51 AM
110	60014-5053	3/1/2021 10:48 AM
111	60014	3/1/2021 10:41 AM
112	60014	3/1/2021 10:26 AM
113	60014	3/1/2021 10:00 AM
114	60014	3/1/2021 9:54 AM
115	60012	3/1/2021 9:26 AM
116	60012	3/1/2021 9:22 AM
117	60014	3/1/2021 9:12 AM
118	60014	3/1/2021 9:11 AM
119	60012	3/1/2021 9:11 AM
120	60014	3/1/2021 9:09 AM
121	60014	3/1/2021 9:05 AM
122	60012	3/1/2021 8:52 AM
123	60014	3/1/2021 8:48 AM
124	IL	3/1/2021 8:46 AM
125	60014-8692	3/1/2021 8:39 AM
126	60014	3/1/2021 8:39 AM

#	COUNTRY	DATE
	There are no responses.	

#	EMAIL ADDRESS	DATE

1	[redacted]	5/29/2021 8:34 PM
2	[redacted]	5/29/2021 8:12 PM
3	[redacted]	5/29/2021 7:31 PM
4	[redacted]	5/29/2021 7:00 PM
5	[redacted]	5/29/2021 5:16 PM
6	[redacted]	5/29/2021 4:00 PM
7	[redacted]	5/29/2021 1:55 PM
8	[redacted]	5/29/2021 10:17 AM
9	[redacted]	5/29/2021 9:42 AM
10	[redacted]	5/29/2021 9:42 AM
11	[redacted]	5/29/2021 9:31 AM
12	[redacted]	5/29/2021 9:23 AM
13	[redacted]	5/29/2021 9:22 AM
14	[redacted]	5/29/2021 9:18 AM
15	[redacted]	5/29/2021 8:48 AM
16	[redacted]	5/29/2021 8:27 AM
17	[redacted]	5/20/2021 11:55 AM
18	[redacted]	5/16/2021 12:41 PM
19	[redacted]	5/14/2021 8:08 PM
20	[redacted]	5/14/2021 7:58 AM
21	[redacted]	5/13/2021 10:18 PM
22	[redacted]	5/13/2021 12:02 PM
23	[redacted]	5/13/2021 10:23 AM
24	[redacted]	5/13/2021 8:40 AM
25	[redacted]	5/12/2021 10:49 AM
26	[redacted]	5/10/2021 5:42 PM
27	[redacted]	5/3/2021 10:30 PM
28	[redacted]	5/3/2021 1:09 PM
29	[redacted]	5/2/2021 5:43 PM
30	[redacted]	5/2/2021 3:09 PM
31	[redacted]	4/29/2021 6:37 PM
32	[redacted]	4/24/2021 11:19 PM
33	[redacted]	4/22/2021 1:15 PM
34	[redacted]	4/18/2021 8:08 AM
35	[redacted]	4/17/2021 8:00 AM
36	[redacted]	4/15/2021 6:10 PM
37	[redacted]	4/9/2021 9:20 PM
38	[redacted]	4/9/2021 1:41 PM

39	[redacted]	4/8/2021 1:21 PM
40	[redacted]	4/6/2021 8:49 AM
41	[redacted]	4/5/2021 3:37 PM
42	[redacted]	4/3/2021 12:37 PM
43	[redacted]	4/3/2021 10:54 AM
44	[redacted]	4/3/2021 9:48 AM
45	[redacted]	4/2/2021 9:23 PM
46	[redacted]	3/31/2021 5:44 PM
47	[redacted]	3/28/2021 3:53 PM
48	[redacted]	3/27/2021 11:19 AM
49	[redacted]	3/26/2021 5:56 PM
50	[redacted]	3/25/2021 9:29 AM
51	[redacted]	3/22/2021 10:00 AM
52	[redacted]	3/15/2021 7:19 AM
53	[redacted]	3/12/2021 4:51 PM
54	[redacted]	3/12/2021 12:50 PM
55	[redacted]	3/12/2021 12:02 PM
56	[redacted]	3/10/2021 8:50 PM
57	[redacted]	3/10/2021 8:48 PM
58	[redacted]	3/10/2021 7:24 PM
59	[redacted]	3/9/2021 6:29 PM
60	[redacted]	3/6/2021 7:46 PM
61	[redacted]	3/6/2021 6:49 PM
62	[redacted]	3/6/2021 3:20 PM
63	[redacted]	3/5/2021 6:28 PM
64	[redacted]	3/5/2021 5:50 PM
65	[redacted]	3/5/2021 4:22 PM
66	[redacted]	3/5/2021 2:50 PM
67	[redacted]	3/5/2021 2:17 PM
68	[redacted]	3/5/2021 12:58 PM
69	[redacted]	3/4/2021 1:48 PM
70	[redacted]	3/3/2021 9:35 PM
71	[redacted]	3/3/2021 8:59 AM
72	[redacted]	3/3/2021 1:23 AM
73	[redacted]	3/2/2021 4:29 PM
74	[redacted]	3/2/2021 12:37 PM
75	[redacted]	3/2/2021 11:44 AM
76	[redacted]	3/2/2021 8:58 AM

77	[redacted]	3/2/2021 7:10 AM
78	[redacted]	3/2/2021 6:51 AM
79	[redacted]	3/1/2021 9:22 PM
80	[redacted]	3/1/2021 8:58 PM
81	[redacted]	3/1/2021 5:59 PM
82	[redacted]	3/1/2021 5:10 PM
83	[redacted]	3/1/2021 3:45 PM
84	[redacted]	3/1/2021 2:00 PM
85	[redacted]	3/1/2021 1:44 PM
86	[redacted]	3/1/2021 1:02 PM
87	[redacted]	3/1/2021 1:02 PM
88	[redacted]	3/1/2021 12:22 PM
89	[redacted]	3/1/2021 12:06 PM
90	[redacted]	3/1/2021 11:52 AM
91	[redacted]	3/1/2021 11:00 AM
92	[redacted]	3/1/2021 10:58 AM
93	[redacted]	3/1/2021 10:51 AM
94	[redacted]	3/1/2021 10:48 AM
95	[redacted]	3/1/2021 10:41 AM
96	[redacted]	3/1/2021 10:39 AM
97	[redacted]	3/1/2021 10:26 AM
98	[redacted]	3/1/2021 10:00 AM
99	[redacted]	3/1/2021 9:54 AM
100	[redacted]	3/1/2021 9:45 AM
101	[redacted]	3/1/2021 9:26 AM
102	[redacted]	3/1/2021 9:22 AM
103	[redacted]	3/1/2021 9:12 AM
104	[redacted]	3/1/2021 9:11 AM
105	[redacted]	3/1/2021 9:11 AM
106	[redacted]	3/1/2021 9:09 AM
107	[redacted]	3/1/2021 9:05 AM
108	[redacted]	3/1/2021 8:52 AM
109	[redacted]	3/1/2021 8:48 AM
110	[redacted]	3/1/2021 8:46 AM
111	[redacted]	3/1/2021 8:39 AM
112	[redacted]	3/1/2021 8:39 AM
#	**PHONE NUMBER**	**DATE**
1	[redacted]	5/29/2021 8:12 PM

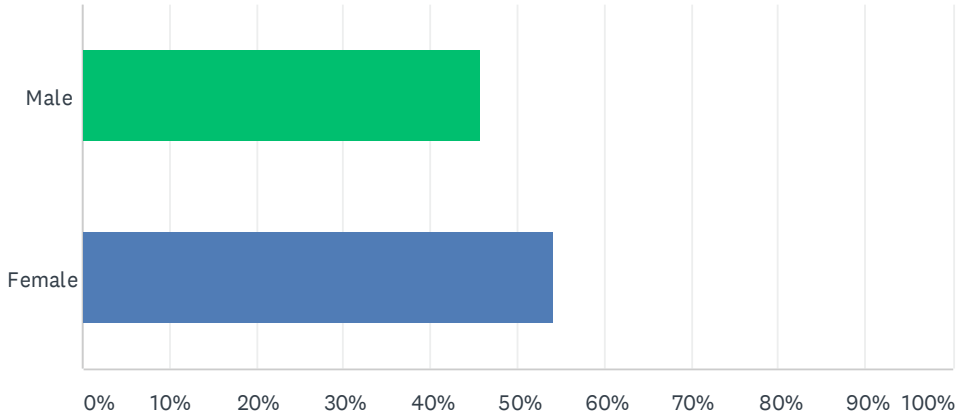
2	[redacted]	5/29/2021 7:31 PM
3	[redacted]	5/29/2021 5:16 PM
4	[redacted]	5/29/2021 4:00 PM
5	[redacted]	5/29/2021 1:55 PM
6	[redacted]	5/29/2021 10:17 AM
7	[redacted]	5/29/2021 9:42 AM
8	[redacted]	5/29/2021 9:31 AM
9	[redacted]	5/29/2021 9:23 AM
10	[redacted]	5/29/2021 9:22 AM
11	[redacted]	5/29/2021 9:18 AM
12	[redacted]	[redacted]29/2021 8:48 AM
13	[redacted]	5/29/2021 8:27 AM
14	[redacted]	5/14/2021 8:08 PM
15	[redacted]	5/14/2021 7:58 AM
16	[redacted]	5/13/2021 10:18 PM
17	[redacted]	5/13/2021 12:02 PM
18	[redacted]	5/13/2021 8:40 AM
19	[redacted]	[redacted]12/2021 10:49 AM
20	[redacted]	5/10/2021 5:42 PM
21	[redacted]	5/10/2021 4:09 PM
22	[redacted]	5/3/2021 10:30 PM
23	[redacted]	5/3/2021 1:09 PM
24	[redacted]	5/2/2021 5:43 PM
25	[redacted]	4/29/2021 6:37 PM
26	[redacted]	4/24/2021 11:19 PM
27	[redacted]	4/22/2021 1:15 PM
28	[redacted]	4/18/2021 8:08 AM
29	[redacted]	4/17/2021 8:00 AM
30	[redacted]	4/15/2021 6:10 PM
31	[redacted]	4/9/2021 1:41 PM
32	[redacted]	4/8/2021 3:35 PM
33	[redacted]	4/8/2021 1:21 PM
34	[redacted]	4/6/2021 8:49 AM
35	[redacted]	4/5/2021 3:37 PM
36	[redacted]	4/3/2021 12:37 PM
37	[redacted]	4/3/2021 10:54 AM
38	[redacted]	4/3/2021 9:48 AM
39	[redacted]	4/2/2021 9:23 PM

40	[redacted]	3/31/2021 5:44 PM
41	[redacted]	3/28/2021 3:53 PM
42	[redacted]	3/27/2021 11:19 AM
43	[redacted]	3/26/2021 5:56 PM
44	[redacted]	3/25/2021 9:29 AM
45	[redacted]	3/22/2021 10:00 AM
46	[redacted]	3/15/2021 7:19 AM
47	[redacted]	3/12/2021 4:51 PM
48	[redacted]	3/12/2021 12:50 PM
49	[redacted]	3/10/2021 8:50 PM
50	[redacted]	3/10/2021 8:48 PM
51	[redacted]	3/10/2021 7:24 PM
52	[redacted]	3/6/2021 7:46 PM
53	[redacted]	3/6/2021 6:49 PM
54	[redacted]	3/6/2021 3:20 PM
55	[redacted]	3/5/2021 6:28 PM
56	[redacted]	3/5/2021 5:50 PM
57	[redacted]	3/5/2021 4:22 PM
58	[redacted]	3/5/2021 2:50 PM
59	[redacted]	3/5/2021 12:58 PM
60	[redacted]	3/4/2021 1:48 PM
61	[redacted]	3/3/2021 9:35 PM
62	[redacted]	3/3/2021 8:59 AM
63	[redacted]	3/2/2021 4:29 PM
64	[redacted]	3/2/2021 12:37 PM
65	[redacted]	3/2/2021 11:44 AM
66	[redacted]	3/2/2021 8:58 AM
67	[redacted]	3/2/2021 7:10 AM
68	[redacted]	3/2/2021 6:51 AM
69	[redacted]	3/1/2021 9:22 PM
70	[redacted]	3/1/2021 8:58 PM
71	[redacted]	3/1/2021 5:10 PM
72	[redacted]	3/1/2021 3:45 PM
73	[redacted]	3/1/2021 2:00 PM
74	[redacted]	3/1/2021 1:44 PM
75	[redacted]	3/1/2021 1:02 PM
76	[redacted]	3/1/2021 1:02 PM
77	[redacted]	3/1/2021 12:22 PM

78	[redacted]	3/1/2021 12:06 PM
79	[redacted]	3/1/2021 11:52 AM
80	[redacted]	3/1/2021 11:00 AM
81	[redacted]	3/1/2021 10:58 AM
82	[redacted]	3/1/2021 10:51 AM
83	[redacted]	3/1/2021 10:48 AM
84	[redacted]	3/1/2021 10:41 AM
85	[redacted]	3/1/2021 10:26 AM
86	[redacted]	3/1/2021 10:00 AM
87	[redacted]	3/1/2021 9:54 AM
88	[redacted]	3/1/2021 9:45 AM
89	[redacted]	3/1/2021 9:26 AM
90	[redacted]	3/1/2021 9:22 AM
91	[redacted]	3/1/2021 9:12 AM
92	[redacted]	3/1/2021 9:11 AM
93	[redacted]	3/1/2021 9:11 AM
94	[redacted]	3/1/2021 9:09 AM
95	[redacted]	3/1/2021 9:05 AM
96	[redacted]	3/1/2021 8:52 AM
97	[redacted]	3/1/2021 8:48 AM
98	[redacted]	3/1/2021 8:46 AM
99	[redacted]	3/1/2021 8:39 AM
100	[redacted]	3/1/2021 8:39 AM

Q2 Please indicate whether the person completing this survey is:

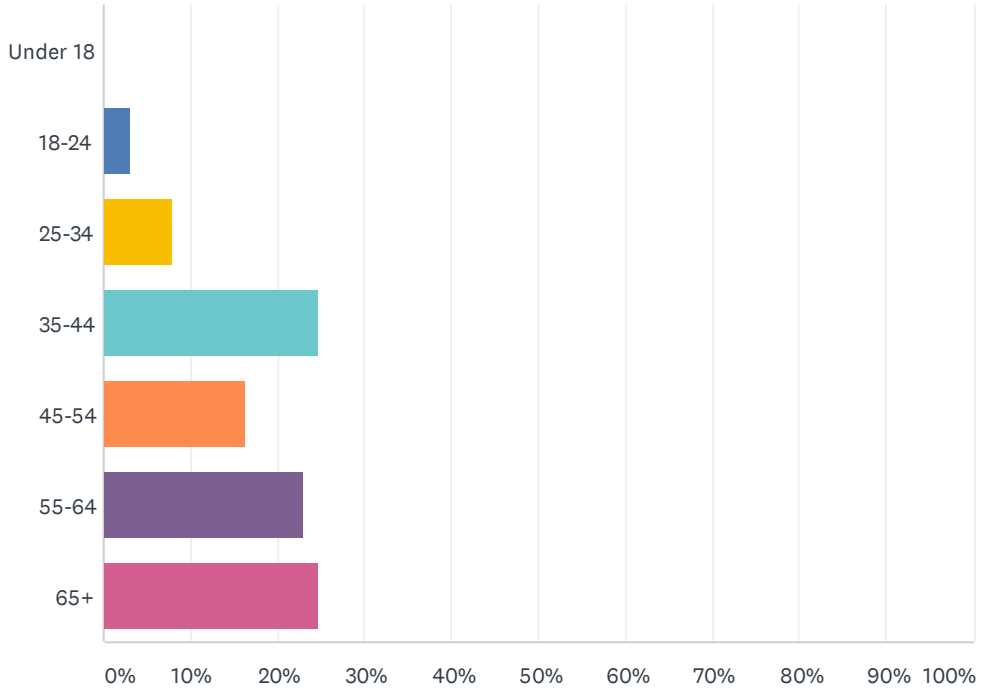
Answered: 225 Skipped: 1



ANSWER CHOICES	RESPONSES	
Male	45.78%	103
Female	54.22%	122
TOTAL		225

Q3 Age Group

Answered: 226 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	3.10%	7
25-34	7.96%	18
35-44	24.78%	56
45-54	16.37%	37
55-64	23.01%	52
65+	24.78%	56
TOTAL		226

Q4 How many years have you lived/worked in the City of Crystal Lake?

Answered: 225 Skipped: 1

#	RESPONSES	DATE
1	22	6/1/2021 5:44 AM
2	3 this timr	5/30/2021 6:57 AM
3	38	5/29/2021 10:08 PM
4	40	5/29/2021 9:13 PM
5	26+	5/29/2021 8:51 PM
6	15	5/29/2021 8:34 PM
7	19	5/29/2021 8:12 PM
8	25	5/29/2021 7:31 PM
9	12 years	5/29/2021 7:00 PM
10	3	5/29/2021 6:14 PM
11	34 years	5/29/2021 6:02 PM
12	53	5/29/2021 5:47 PM
13	15	5/29/2021 5:16 PM
14	1991	5/29/2021 4:00 PM
15	10	5/29/2021 3:13 PM
16	55 years	5/29/2021 1:55 PM
17	10	5/29/2021 1:55 PM
18	30	5/29/2021 12:28 PM
19	27	5/29/2021 10:59 AM
20	2	5/29/2021 10:51 AM
21	38	5/29/2021 10:28 AM
22	10	5/29/2021 10:17 AM
23	20+ years	5/29/2021 9:42 AM
24	33 years	5/29/2021 9:42 AM
25	1 year 6 months	5/29/2021 9:31 AM
26	23 years	5/29/2021 9:23 AM
27	16	5/29/2021 9:22 AM
28	7 years	5/29/2021 9:18 AM
29	59 years	5/29/2021 8:48 AM
30	20	5/29/2021 8:46 AM
31	15	5/29/2021 8:38 AM
32	4	5/29/2021 8:27 AM
33	50	5/29/2021 8:24 AM

34	45	5/29/2021 8:18 AM
35	53	5/29/2021 8:14 AM
36	47	5/28/2021 4:14 PM
37	36	5/24/2021 6:15 PM
38	Whole life....	5/20/2021 11:55 AM
39	20+	5/19/2021 8:57 AM
40	We have lived here 25.5 years	5/16/2021 12:41 PM
41	47	5/14/2021 8:08 PM
42	29	5/14/2021 7:58 AM
43	19	5/13/2021 10:18 PM
44	40 yrs	5/13/2021 2:20 PM
45	13	5/13/2021 12:02 PM
46	26 years	5/13/2021 10:23 AM
47	12	5/13/2021 8:40 AM
48	29	5/12/2021 10:51 AM
49	30 years	5/12/2021 10:49 AM
50	19 years	5/11/2021 10:28 PM
51	4	5/10/2021 5:42 PM
52	11	5/10/2021 5:21 PM
53	18 years	5/10/2021 4:09 PM
54	9	5/10/2021 2:01 PM
55	4	5/3/2021 10:30 PM
56	26	5/3/2021 1:09 PM
57	38	5/2/2021 6:52 PM
58	20	5/2/2021 5:43 PM
59	37	5/2/2021 3:09 PM
60	5 years	4/29/2021 6:37 PM
61	6	4/24/2021 11:52 PM
62	36	4/24/2021 11:19 PM
63	Lived in CL for 28.5 years	4/24/2021 5:48 PM
64	19 years	4/22/2021 1:15 PM
65	60	4/20/2021 6:12 PM
66	4yrs	4/18/2021 8:08 AM
67	2010 thru 2016, 2020 - for life	4/17/2021 8:00 AM
68	19	4/16/2021 2:11 PM
69	50 of the last 54 years	4/15/2021 6:10 PM
70	7	4/15/2021 4:04 PM
71	15	4/15/2021 3:46 PM

72	5 Years	4/15/2021 8:50 AM
73	18	4/13/2021 2:33 PM
74	35 years	4/12/2021 7:39 PM
75	9	4/11/2021 11:49 AM
76	15	4/10/2021 8:43 AM
77	13 years	4/9/2021 9:20 PM
78	3	4/9/2021 1:41 PM
79	3	4/8/2021 3:35 PM
80	29 years	4/8/2021 1:21 PM
81	2	4/6/2021 8:49 AM
82	34	4/5/2021 3:37 PM
83	15	4/5/2021 10:02 AM
84	over 20 years	4/3/2021 12:37 PM
85	48 years	4/3/2021 10:54 AM
86	lived 14, worked 9	4/3/2021 9:48 AM
87	30	4/2/2021 9:23 PM
88	13	4/1/2021 10:01 PM
89	17 years	3/31/2021 5:44 PM
90	33	3/28/2021 3:53 PM
91	17 years	3/27/2021 11:29 AM
92	3	3/27/2021 11:19 AM
93	35	3/26/2021 5:56 PM
94	15	3/26/2021 2:16 AM
95	31	3/25/2021 9:29 AM
96	26	3/24/2021 7:39 PM
97	29	3/24/2021 1:45 PM
98	Live here for 14 years.	3/22/2021 10:00 AM
99	27	3/22/2021 9:46 AM
100	5	3/21/2021 3:18 PM
101	15	3/16/2021 11:46 AM
102	40	3/15/2021 7:19 AM
103	22 years	3/13/2021 6:07 PM
104	15 lived	3/13/2021 7:16 AM
105	19	3/12/2021 10:44 PM
106	Almost 8	3/12/2021 4:51 PM
107	Four	3/12/2021 2:36 PM
108	45 years	3/12/2021 12:50 PM
109	Four years	3/12/2021 12:02 PM

110	35	3/11/2021 8:33 PM
111	61 year Crystal Lake resident	3/11/2021 12:31 PM
112	1	3/10/2021 8:50 PM
113	16	3/10/2021 8:48 PM
114	Me and my family have lived here for almost 17 years.	3/10/2021 7:24 PM
115	6 months	3/10/2021 3:11 PM
116	53. Born and raised.	3/9/2021 6:29 PM
117	2	3/9/2021 6:15 PM
118	1 year	3/8/2021 8:22 PM
119	27	3/8/2021 11:28 AM
120	15	3/7/2021 1:29 PM
121	16	3/6/2021 8:05 PM
122	21	3/6/2021 7:46 PM
123	36 years	3/6/2021 6:49 PM
124	1 year	3/6/2021 3:20 PM
125	37	3/6/2021 2:27 PM
126	39	3/6/2021 2:09 PM
127	about 30	3/6/2021 1:00 PM
128	29 years	3/6/2021 7:59 AM
129	13 years	3/6/2021 7:14 AM
130	30	3/5/2021 9:32 PM
131	18 years	3/5/2021 6:28 PM
132	11	3/5/2021 5:50 PM
133	40	3/5/2021 4:22 PM
134	Lived 35 yrs in Lakewood and moved to Crystal Lake 6 years ago and worked in CRystal Lake 5 years before that.	3/5/2021 2:50 PM
135	30 years	3/5/2021 2:17 PM
136	9 years	3/5/2021 12:58 PM
137	70+	3/4/2021 1:48 PM
138	27	3/3/2021 9:35 PM
139	5	3/3/2021 9:21 AM
140	2	3/3/2021 8:59 AM
141	5	3/3/2021 7:20 AM
142	20	3/3/2021 4:26 AM
143	16	3/3/2021 1:23 AM
144	11	3/2/2021 8:50 PM
145	11 years	3/2/2021 7:27 PM
146	5	3/2/2021 6:21 PM
147	7 years	3/2/2021 5:36 PM

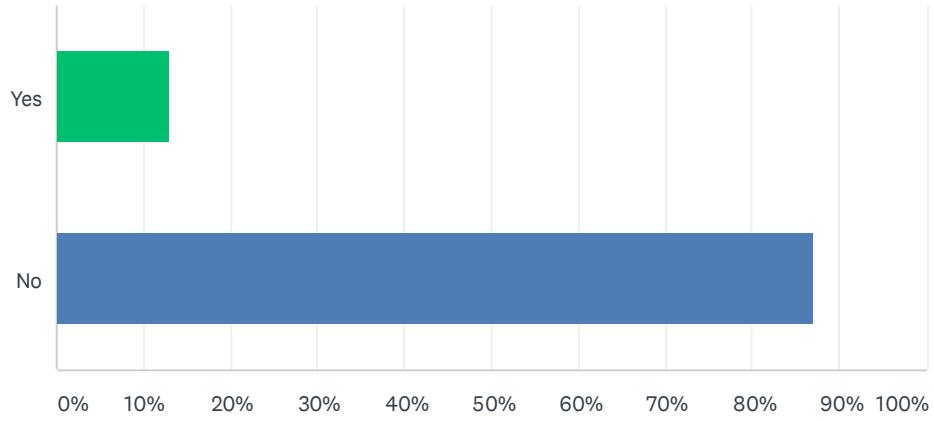
148	20	3/2/2021 4:29 PM
149	31 years	3/2/2021 12:37 PM
150	40	3/2/2021 12:30 PM
151	2	3/2/2021 11:44 AM
152	Moved here in 1988 from streamwood	3/2/2021 8:58 AM
153	31 years	3/2/2021 8:49 AM
154	23	3/2/2021 7:10 AM
155	5	3/2/2021 6:56 AM
156	35	3/2/2021 6:51 AM
157	24	3/2/2021 3:14 AM
158	45	3/1/2021 11:12 PM
159	Since 2016	3/1/2021 9:22 PM
160	1	3/1/2021 9:05 PM
161	26	3/1/2021 8:58 PM
162	3	3/1/2021 8:42 PM
163	11 YEARS	3/1/2021 8:35 PM
164	Lived here for 11 years	3/1/2021 8:19 PM
165	11 years	3/1/2021 6:45 PM
166	17	3/1/2021 5:59 PM
167	25	3/1/2021 5:44 PM
168	1	3/1/2021 5:22 PM
169	21	3/1/2021 5:17 PM
170	28	3/1/2021 5:10 PM
171	12	3/1/2021 4:56 PM
172	8 months.	3/1/2021 4:23 PM
173	20	3/1/2021 4:22 PM
174	31	3/1/2021 3:45 PM
175	40	3/1/2021 2:00 PM
176	30	3/1/2021 1:44 PM
177	34 years	3/1/2021 1:02 PM
178	40	3/1/2021 1:02 PM
179	13	3/1/2021 12:22 PM
180	7	3/1/2021 12:07 PM
181	3	3/1/2021 12:07 PM
182	20	3/1/2021 12:06 PM
183	My whole Life..... 2016- Present Volunteer at [redacted]	3/1/2021 11:52 AM
184	33	3/1/2021 11:48 AM
185	28	3/1/2021 11:42 AM

186	27	3/1/2021 11:11 AM
187	12 years	3/1/2021 11:00 AM
188	32 years	3/1/2021 10:58 AM
189	27	3/1/2021 10:51 AM
190	30	3/1/2021 10:48 AM
191	3 - Work	3/1/2021 10:43 AM
192	55	3/1/2021 10:41 AM
193	20+	3/1/2021 10:39 AM
194	5	3/1/2021 10:26 AM
195	8	3/1/2021 10:04 AM
196	8 years	3/1/2021 10:00 AM
197	I've lived in Crystal Lake for 8 years	3/1/2021 9:54 AM
198	29	3/1/2021 9:45 AM
199	25	3/1/2021 9:43 AM
200	Decades	3/1/2021 9:43 AM
201	21	3/1/2021 9:28 AM
202	20	3/1/2021 9:27 AM
203	Lived for 34 years.	3/1/2021 9:26 AM
204	16	3/1/2021 9:22 AM
205	29	3/1/2021 9:22 AM
206	5	3/1/2021 9:21 AM
207	25	3/1/2021 9:15 AM
208	11	3/1/2021 9:14 AM
209	11 years	3/1/2021 9:12 AM
210	7	3/1/2021 9:11 AM
211	1	3/1/2021 9:11 AM
212	11 Lived	3/1/2021 9:09 AM
213	21	3/1/2021 9:05 AM
214	Lived 21 years	3/1/2021 9:03 AM
215	40	3/1/2021 8:59 AM
216	4	3/1/2021 8:58 AM
217	40 years	3/1/2021 8:53 AM
218	25	3/1/2021 8:52 AM
219	17	3/1/2021 8:50 AM
220	27	3/1/2021 8:48 AM
221	20	3/1/2021 8:46 AM
222	31	3/1/2021 8:45 AM
223	2	3/1/2021 8:39 AM

224	30	3/1/2021 8:39 AM
225	1 year	3/1/2021 8:39 AM

Q5 Have you been the victim of a crime in the past 3 years? If yes, was it in the City of Crystal Lake?

Answered: 225 Skipped: 1



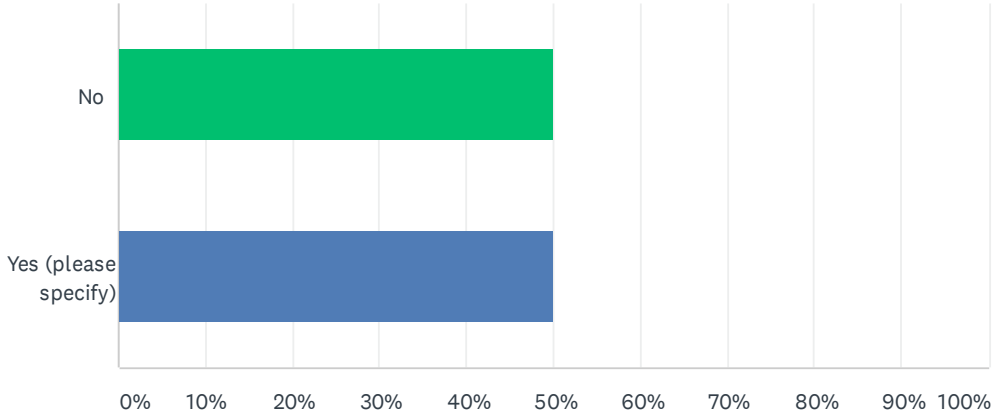
ANSWER CHOICES	RESPONSES	
Yes	12.89%	29
No	87.11%	196
TOTAL		225

#	WAS IT IN CRYSTAL LAKE?	DATE
1	No	5/30/2021 6:57 AM
2	Yes	5/29/2021 8:34 PM
3	Yes, not really "crime", cars were broken into in night on 2 occasions	5/29/2021 5:16 PM
4	no	5/29/2021 1:55 PM
5	Yes Coventry	5/29/2021 12:28 PM
6	Yes	5/29/2021 9:42 AM
7	Yes	5/29/2021 9:31 AM
8	Yes	5/29/2021 8:27 AM
9	My 8th amendment	5/20/2021 11:55 AM
10	Yes	5/10/2021 5:42 PM
11	Yes	5/3/2021 10:30 PM
12	Yes	5/2/2021 6:52 PM
13	yes	5/2/2021 5:43 PM
14	yes	5/2/2021 3:09 PM
15	no	4/22/2021 1:15 PM
16	No	4/17/2021 8:00 AM
17	n/a	3/27/2021 11:29 AM
18	yes	3/21/2021 3:18 PM

19	Car parked in driveway was unfortunately unlocked and someone stole phone chargers and sunglasses.	3/15/2021 7:19 AM
20	Cyber crime	3/12/2021 10:44 PM
21	Yes, I had an ex who was a drug addict (usually resulting in him taking my car), and the CLPD helped me a couple times	3/12/2021 12:02 PM
22	yes, identity theft	3/11/2021 12:31 PM
23	No	3/10/2021 3:11 PM
24	No	3/3/2021 8:59 AM
25	Yes	3/2/2021 11:44 AM
26	Yes	3/2/2021 6:56 AM
27	Yes	3/1/2021 9:22 PM
28	YES	3/1/2021 8:35 PM
29	LITH	3/1/2021 5:17 PM
30	Yes	3/1/2021 12:07 PM
31	.	3/1/2021 11:52 AM
32	Yes	3/1/2021 9:43 AM
33	Yes	3/1/2021 9:21 AM
34	Unemployment ID Theft (online)	3/1/2021 8:59 AM
35	Yes	3/1/2021 8:53 AM

Q6 In the past 12 months, have you or a family member had any contact with any members of the Crystal Lake Police Department? If so, what was the nature of the contact? (e.g. witness to or victim of a crime, traffic stop, call for service, walk-in, arrest, community presentation or event)

Answered: 224 Skipped: 2



ANSWER CHOICES	RESPONSES	
No	50.00%	112
Yes (please specify)	50.00%	112
TOTAL		224

#	YES (PLEASE SPECIFY)	DATE
1	Traffic stop	6/1/2021 5:44 AM
2	Suspicious vehicle	5/29/2021 8:51 PM
3	I reported that someone got into my unlocked car looking for valuables	5/29/2021 8:34 PM
4	The non-emergency line	5/29/2021 7:00 PM
5	Car broken into , 2 am knock on door. That time was many cars on our block & we were involved in a bad car accident. Police were caring and followed up next day to check on us. Another time, My dog was attacked while walking with me on a leash, the officer reporting was wonderful!	5/29/2021 5:16 PM
6	I brought cookies to the Station.	5/29/2021 4:00 PM
7	Community events, fire prevention event, parades	5/29/2021 3:13 PM
8	Wellness checks	5/29/2021 1:55 PM
9	Brats stole change out of our cars in the neighborhood	5/29/2021 9:42 AM
10	Cars broken into	5/29/2021 9:31 AM
11	A tree came down on the parkway and the public works person damaged my bush	5/29/2021 9:23 AM
12	Reckless drivers speeding on Nottingham Lane	5/29/2021 9:18 AM
13	Gas leak, DCFS call at school	5/29/2021 8:48 AM
14	Called about activity happening at Coventry school	5/29/2021 8:46 AM

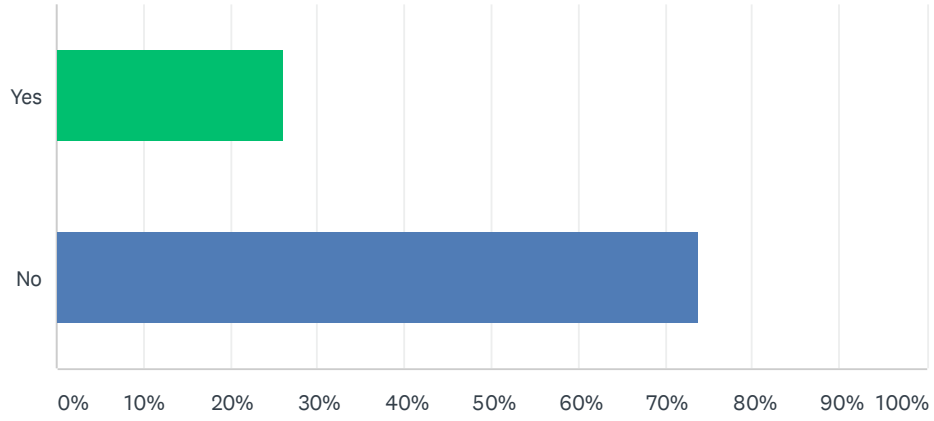
15	I reported reckless driving in my neighborhood	5/29/2021 8:27 AM
16	Community Event	5/29/2021 8:24 AM
17	Alfano. ..	5/20/2021 11:55 AM
18	Community event	5/19/2021 8:57 AM
19	My son got a speeding ticket on Dartmoor a few months ago	5/16/2021 12:41 PM
20	Accident investigation, neighbor found dead at home	5/14/2021 8:08 PM
21	auto accident	5/14/2021 7:58 AM
22	Thanked police during BLM march	5/13/2021 10:18 PM
23	police responding to a house alarm	5/12/2021 10:49 AM
24	traffic stops	5/11/2021 10:28 PM
25	Took report when neighbor threw full soda can at house	5/10/2021 5:42 PM
26	Victim of trespassing	5/3/2021 10:30 PM
27	Stolen credit card fraud	5/3/2021 1:09 PM
28	Vehicle entry and rummaging through the car. Neighbors throwing trash in my pool	5/2/2021 6:52 PM
29	called about our car being rummaged through overnight	5/2/2021 3:09 PM
30	Car accident, adopt a cop , and Christmas	4/29/2021 6:37 PM
31	call for service	4/24/2021 11:52 PM
32	On the phone with general questions	4/24/2021 5:48 PM
33	daughter backed into a car - needed police report for insurance	4/22/2021 1:15 PM
34	Wellness check	4/20/2021 6:12 PM
35	Car brake in, traffic stop	4/18/2021 8:08 AM
36	BLM protest last summer	4/13/2021 2:33 PM
37	STOLEN DEALER LICENSE PLATE	4/8/2021 3:35 PM
38	call for service	4/5/2021 10:02 AM
39	Loud vehicle traffic on Barlins Road.	4/3/2021 10:54 AM
40	I work with the school liaison at CLCHS	4/3/2021 9:48 AM
41	Potential tip	3/31/2021 5:44 PM
42	Residential check.	3/27/2021 11:29 AM
43	witness	3/26/2021 2:16 AM
44	my security system accidently went off and police were sent to my home.	3/24/2021 1:45 PM
45	walk-in for reporting unemployment fraud	3/22/2021 9:46 AM
46	community presentations, victim of identity theft	3/21/2021 3:18 PM
47	Domestic call for neighbor, police check on husband who was fixing his car.	3/16/2021 11:46 AM
48	Officer responded to call	3/13/2021 7:16 AM
49	Cyber crime report	3/12/2021 10:44 PM
50	Car accident	3/12/2021 4:51 PM
51	Walk-in to report harassment, called to report being followed, and interacted during a community event	3/12/2021 2:36 PM
52	I was running around the neighborhood looking for a dog on the loose and an officer was	3/12/2021 12:02 PM

	checking in on an elderly neighbor of mine with possible dementia. I asked him how the neighbor was, because I'm often concerned about him and then told him I was looking for a loose dog. He was new at the time, British accent, Black, and very kind. He took one of the dog biscuits I had in case he saw the dog after he drove away. I was really happy to see diversity in the department (I think this when I see women in the squad cars as well).	
53	To meet with Chief Black and several members of the senior leadership	3/10/2021 8:50 PM
54	Discussion related to BLM and police reform.	3/10/2021 8:48 PM
55	Donation of lunch and late night dinner for our fine officers.	3/10/2021 7:24 PM
56	traffic stop	3/10/2021 3:11 PM
57	Call for service. Someone hit an animal	3/9/2021 6:15 PM
58	Asked the police to do a wellness check on our mother in law who was watching our house and dog while we were on vacation. She had lost her phone so he wasn't answering our calls.	3/8/2021 8:22 PM
59	I was asked about neighbor's missing, adult child	3/8/2021 11:28 AM
60	Issues with my granddaughter	3/6/2021 7:46 PM
61	My wife's car was hit by a pickup truck that failed to yeild	3/6/2021 6:49 PM
62	Traffic accident - I was rear ended.	3/6/2021 3:20 PM
63	My husband received mail that was a scam regarding unemployment benefits.	3/6/2021 2:27 PM
64	Traffic stop	3/6/2021 2:09 PM
65	A officer came to the door to invstigate a crime, had a few chats with officers on the street etc	3/6/2021 1:00 PM
66	a neighbor's snake got loose and police captured it	3/5/2021 9:32 PM
67	Problem with a tenant	3/5/2021 6:28 PM
68	Walk in. Had questions about potential suspecious activity at my residence	3/5/2021 2:50 PM
69	medical emergency calls	3/3/2021 8:59 AM
70	Traffic stop	3/3/2021 7:20 AM
71	Call for service	3/3/2021 4:26 AM
72	Mailbox broken by plow & call to ask about Bday parade	3/2/2021 6:21 PM
73	Asked my daughter questions about an incident in school	3/2/2021 12:30 PM
74	Victim of theft	3/2/2021 11:44 AM
75	Had some fishing poles removed from my boat on my property but were found in field close	3/2/2021 8:58 AM
76	General questions	3/2/2021 7:10 AM
77	Breaking and entering, destruction of property, drunk in public	3/2/2021 6:56 AM
78	Came to the house looking for one of my neighbors -stopped in ones because one of my bonehead kids called 911 showing old cell phone. Traffic accidents small fender bender's. Help with traffic- seen around town	3/2/2021 6:51 AM
79	911 incident	3/2/2021 3:14 AM
80	Officers responded to threat text messages from a family member multiple times.	3/1/2021 9:22 PM
81	Ride of Silence Community event, Black Lives Matter Rally	3/1/2021 8:58 PM
82	Talked during a black lives matter demonstration	3/1/2021 5:59 PM
83	I find officers and try to buy their food in the drive through or force gift cards for restaurants on them. :)	3/1/2021 5:17 PM
84	Misrouted 911 call from phone work in area	3/1/2021 5:10 PM
85	Found an item of value that I return to police	3/1/2021 4:56 PM

86	Road rage	3/1/2021 4:22 PM
87	got yelled at, for walking on sidewalk	3/1/2021 1:44 PM
88	twice traffic accident & checking on a vacant home	3/1/2021 1:02 PM
89	I called 911 for an ambulance	3/1/2021 12:07 PM
90	present in the downtown, available as needed	3/1/2021 12:06 PM
91	Call For Service. Roadside Safety alert. Construction zone safety. Emergency Evacuation plans for civil unrest.	3/1/2021 11:52 AM
92	Community outreach / BLM March	3/1/2021 11:48 AM
93	Was being harassed and threatened by text messages and called the non emergency police number from the parking lot of the police station	3/1/2021 10:58 AM
94	Identity theft	3/1/2021 10:41 AM
95	Community Event	3/1/2021 10:39 AM
96	There was an unleashed dog(friendly) officer came and scooped him up.	3/1/2021 10:26 AM
97	Identity theft	3/1/2021 10:00 AM
98	We went to a prescription drug drop-off event; I think it was late last spring (?).	3/1/2021 9:54 AM
99	Traffic stop, theft report	3/1/2021 9:43 AM
100	Call for service	3/1/2021 9:21 AM
101	Police officer stopped by my home for garbage issues in my neighborhood, I was incorrect in putting refuse in a dumpster in my neighborhood and got a complaint from another neighbor he responded to.	3/1/2021 9:12 AM
102	Questioned about neighbors and contact information for them	3/1/2021 9:11 AM
103	Many visits because of former neighbor	3/1/2021 9:11 AM
104	My son, traffic stop	3/1/2021 9:03 AM
105	take a report	3/1/2021 8:59 AM
106	Call for service	3/1/2021 8:58 AM
107	Re- identity theft	3/1/2021 8:53 AM
108	Vehicle accident	3/1/2021 8:52 AM
109	they asked questions about a neighbors complaint	3/1/2021 8:50 AM
110	Found property	3/1/2021 8:46 AM
111	Victim	3/1/2021 8:45 AM
112	False burglary alarm	3/1/2021 8:39 AM

Q7 If you were a victim or witness to a crime, were you provided information on how to obtain assistance such as Family Services, Youth Services, Mental Health Counseling, Relationship or Grief Counseling, Chaplin Program, Family Planning, Legal Assistance, Recreational Activities, Substance Abuse, Healthcare, Elder Services, or Crisis?

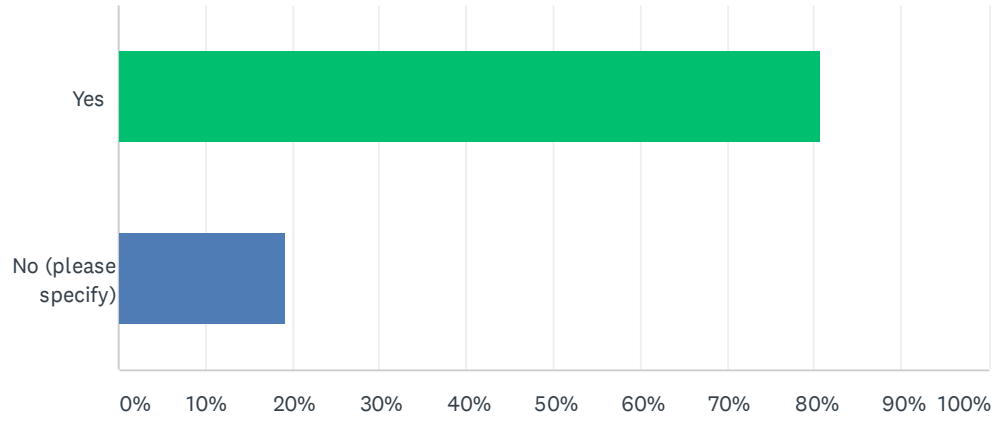
Answered: 88 Skipped: 138



ANSWER CHOICES	RESPONSES	
Yes	26.14%	23
No	73.86%	65
TOTAL		88

Q8 Was the officer or civilian employee professional and courteous during the contact? If no, why?

Answered: 135 Skipped: 91



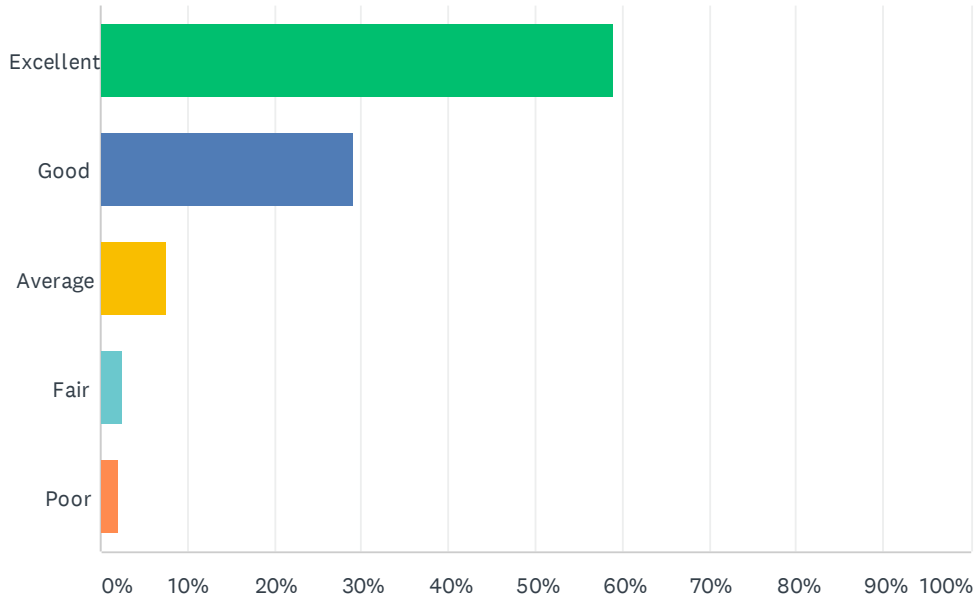
ANSWER CHOICES	RESPONSES	
Yes	80.74%	109
No (please specify)	19.26%	26
TOTAL		135

#	NO (PLEASE SPECIFY)	DATE
1	N/A	5/29/2021 9:22 AM
2	Maybe more friends on messanger would.be nice	5/20/2021 11:55 AM
3	Acted like he owned the place. Walked around looking like he was itching to use his gun.	5/19/2021 8:57 AM
4	I don’t know I was not present	5/16/2021 12:41 PM
5	condescending	5/11/2021 10:28 PM
6	yes - elgin police department	4/22/2021 1:15 PM
7	Was not a victim or witness	4/10/2021 8:43 AM
8	N/A	4/5/2021 3:37 PM
9	N/A	4/2/2021 9:23 PM
10	Rude. Mean. Victim shaming	3/26/2021 2:16 AM
11	Husband was interrogated at his own business why he was there.	3/16/2021 11:46 AM
12	Very friendly. She was following up on a 911 call. Very personable to my entire family.	3/13/2021 7:16 AM
13	n/a	3/12/2021 12:50 PM
14	In the case of the drug addict — the first time the officer was incredible, and I believe I still have his card somewhere because I felt properly cared for by him. The second time there were two officers and one of them obviously has some deeply-rooted stereotypes about drug addicts and seemed to think I was no better for dating one. After a long enough conversation he softened a bit, but he wouldn't be someone I would turn to when in need.	3/12/2021 12:02 PM
15	Generally yes, save for one officer who's name I don't recall was	3/10/2021 8:50 PM

16	Generally, they were professional. However, one of the deputies spoke for our Black residents without having a firm foundation on our feelings as they relate to interactions with a predominantly white police force..	3/10/2021 8:48 PM
17	I have not had the experience with any sonic cant say yes	3/9/2021 6:29 PM
18	I have lived in many cities and I must say that I cannot think of anywhere I have lived where the police officers that I have had contact with have not been more polite, respectful and courteous than in Crystal Lake.	3/6/2021 6:49 PM
19	The police officer was very nice and helpful.	3/6/2021 2:27 PM
20	the officer was kind to me, however he tried to twist what actually happen to the medic....It wasn't right. I didn't feel safe after that for myself or the other person involved in the incident.	3/2/2021 3:14 AM
21	N/A	3/1/2021 8:42 PM
22	I have always had a good experience with CL police	3/1/2021 5:17 PM
23	see number 6	3/1/2021 1:44 PM
24	I'm answering no to #7 & 8 because I wasn't a victim of crime. But there isn't an option for not applicable.	3/1/2021 11:42 AM
25	NA	3/1/2021 10:00 AM
26	He was not very nice to me, condescending to me. I didn't like his tone or level of respect but i moved on. It was borderline unprofessional. I would have appreciated a straight conversation.	3/1/2021 9:12 AM

Q9 Please rate the overall competence of the Crystal Lake Police Department's employees.

Answered: 200 Skipped: 26



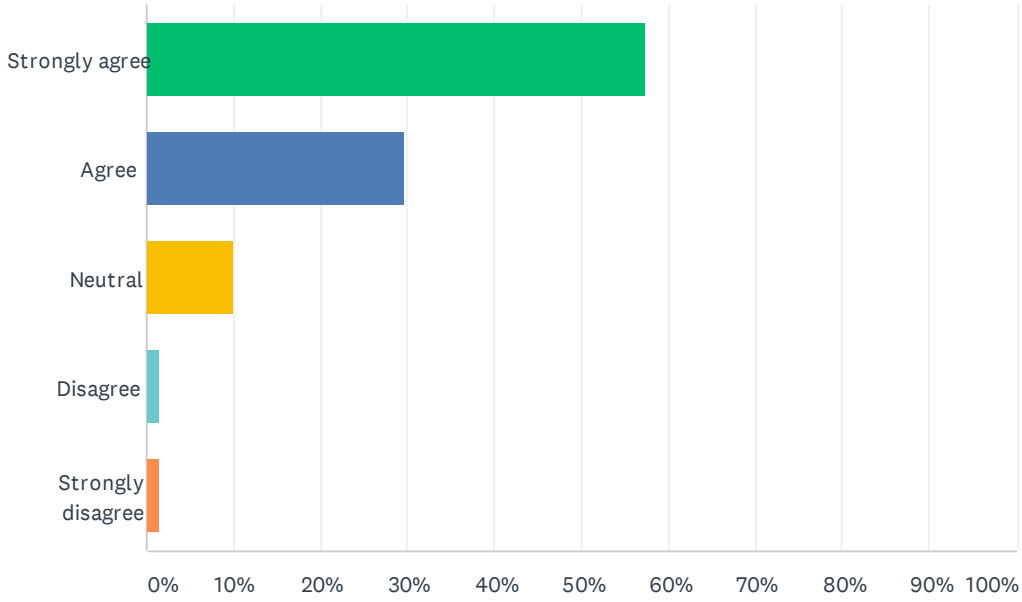
ANSWER CHOICES	RESPONSES	
Excellent	59.00%	118
Good	29.00%	58
Average	7.50%	15
Fair	2.50%	5
Poor	2.00%	4
TOTAL		200

#	IF YOU RATED THE OVERALL COMPETENCE OF THE POLICE DEPARTMENT EMPLOYEE AS FAIR OR POOR, WHAT COULD THEY HAVE DONE BETTER DURING YOUR INTERACTION WITH THEM?	DATE
1	Very professional	5/29/2021 9:31 AM
2	Definetly need more police presence in Coventry neighborhood.	5/29/2021 8:38 AM
3	Unban me. I am being mistreated	5/20/2021 11:55 AM
4	They should stop acting like they are above the law.	5/19/2021 8:57 AM
5	well where do I begin, bad at wearing masks, stopped someone for planning violin in front of target when she was doing nothing wrong it was not okay for officers to stop her, and during the BLM protests your officers were dismissive and didn't seem to care that their system is racist and kills black people.	5/11/2021 10:28 PM
6	No recent interaction, but has always been very professional. Never been disappointed in CL	4/2/2021 9:23 PM
7	Enough of racial profiling. Focus on preventing crime just like how well you prevented AJ freund s death	3/26/2021 2:16 AM

8	When asked about Campaign Zero's Research-Based policing strategies to minimize violent contacts, they were dismissive of their work. We protested the lack of measurable steps with the Shared Principles. Lack of diversity on the force.	3/10/2021 8:48 PM
9	I have not had much experience with having to deal with our police officers, but when I have, it was always more than professional	3/9/2021 6:29 PM
10	I had 1000 rounds of ammunition stolen last year. I suspect the FedEx delivery driver carrying the package was the thief, but I don't believe the crime was ever sufficiently investigated, especially for such a concerning parcel theft. When I went in to get a police report a few days later, the front desk worker was rude, and insisted I needed a FOIA request. The issue was time sensitive, so I asked for a supervisor, who then released the report without issue. Why the confusion on what must be a very common occurrence?	3/2/2021 11:44 AM
11	They are and have always been quality and caring. I don’t think they could do better.	3/2/2021 6:51 AM
12	I'm not sure all are honest. Not to say for they are not trying to to the right thing, but a situation should not be manipulated to the police's narrative.	3/2/2021 3:14 AM
13	There’s always room for improvement even if you give great service. Keep up the good work.	3/1/2021 10:26 AM
14	I love the 9PM checklist that is put out.	3/1/2021 9:09 AM

Q10 Officers and employees are professional and respectful:

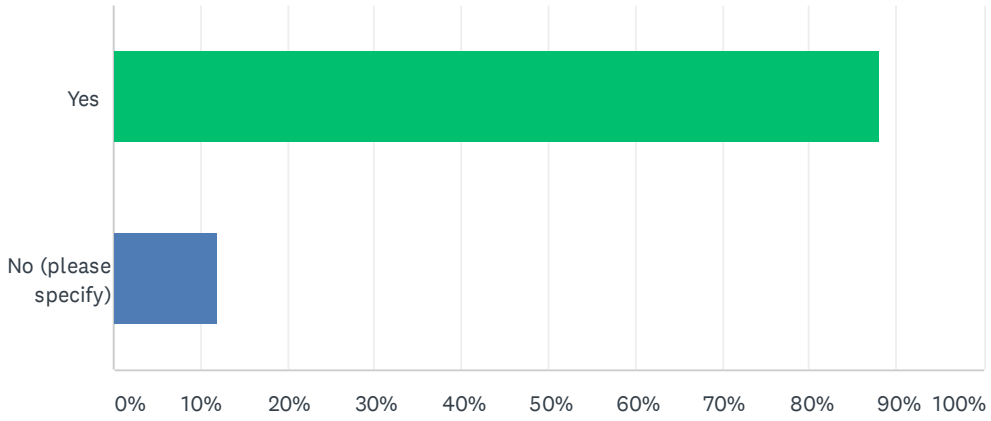
Answered: 199 Skipped: 27



ANSWER CHOICES	RESPONSES	
Strongly agree	57.29%	114
Agree	29.65%	59
Neutral	10.05%	20
Disagree	1.51%	3
Strongly disagree	1.51%	3
TOTAL		199

Q11 Do you or your family member feel they were treated with respect and dignity? If no, why?

Answered: 151 Skipped: 75



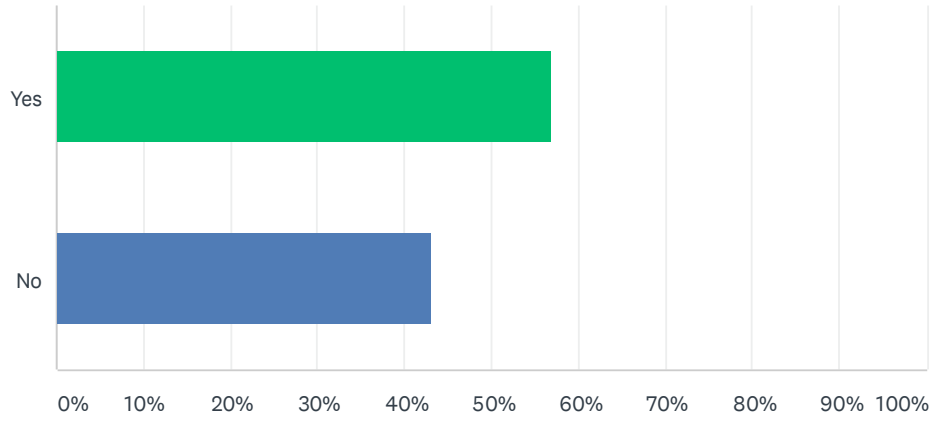
ANSWER CHOICES	RESPONSES	
Yes	88.08%	133
No (please specify)	11.92%	18
TOTAL		151

#	NO (PLEASE SPECIFY)	DATE
1	Some badges get to peoples heads	5/29/2021 10:28 AM
2	Unfair treatment	5/20/2021 11:55 AM
3	Stated above	5/19/2021 8:57 AM
4	He did not say otherwise, so I assume yes.	5/16/2021 12:41 PM
5	they don't listen and are always rude	5/11/2021 10:28 PM
6	On the call to report my neighbors throwing trash in my pool I was made to feel that I should of talked to the neighbors first when the neighbors were having a party and drinking and they do not speak much English as they are renters. I told the officer I was not going to confront them because of the drinking.	5/2/2021 6:52 PM
7	No incidents in the past 12 mos, but have always been treated respectfully and professionally.	5/2/2021 5:43 PM
8	N/A	4/5/2021 3:37 PM
9	See above	3/26/2021 2:16 AM
10	My husband had to prove his innocence when approached with prejudice because he is black.	3/16/2021 11:46 AM
11	See answer 8	3/12/2021 12:02 PM
12	I appreciated the opportunity to connect with CLPD leaders.	3/10/2021 8:48 PM
13	I do not like how some of them seem stare at my daughter	3/6/2021 2:09 PM
14	Didnt do what was asked	3/3/2021 4:26 AM
15	My interaction with police officers has been respectful, but front desk interactions less so.	3/2/2021 11:44 AM
16	N/A	3/1/2021 8:42 PM

17	The officer acted as if they didn't want to help or explain the situation	3/1/2021 4:22 PM
18	My daughter cried when she saw the officer talk to me that way. I reassured her that police people are nice and helpful, and that officer was having a bad day. I also owned up to my mistake.	3/1/2021 9:12 AM

Q12 If the incident you reported required additional investigation (i.e. interviewing witnesses or suspects) did the officer/detective keep you up to date regarding the status of your report/case?

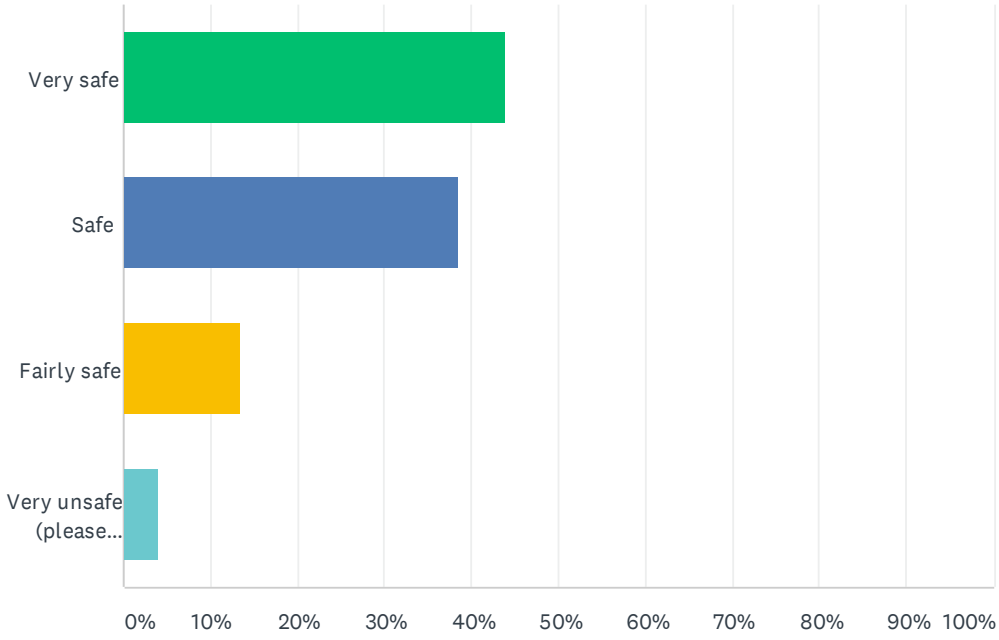
Answered: 72 Skipped: 154



ANSWER CHOICES	RESPONSES	
Yes	56.94%	41
No	43.06%	31
TOTAL		72

Q13 How do you feel about the safety and security of Crystal Lake?

Answered: 223 Skipped: 3



ANSWER CHOICES	RESPONSES	
Very safe	43.95%	98
Safe	38.57%	86
Fairly safe	13.45%	30
Very unsafe (please specify)	4.04%	9
TOTAL		223

#	VERY UNSAFE (PLEASE SPECIFY)	DATE
1	Nothing to do with the police, just we have some shady characters that live here. Police do an excellent job keeping things in check though.	5/29/2021 3:13 PM
2	I am temporarily living in Coventry. It is a very bad neighborhood with not only a lot of crime but pedophiles	5/29/2021 12:28 PM
3	Cars are being broken into or vandalized at night	5/29/2021 10:51 AM
4	Ummm hello cars are getting broken into. What's next?	5/29/2021 10:17 AM
5	I feel like my neighborhood in particular has a lot of petty crime issues. Car break ins, garage break in, tampering with property, reckless driving, excessive speeding and ignoring of traffic signs. I am a mom of young children with a husband who travels a lot, and I do not sleep well at night with thw amount of incidents that take place in thw Coventry neighborhood.	5/29/2021 8:27 AM
6	we've seen over the past year that cops tend to be corrupt and I don't feel save around them	5/11/2021 10:28 PM
7	I live off of Briarwood drive where a convited murdered and rapist moved in down the block from my 3 children	3/3/2021 8:59 AM
8	My neighborhood often sees unruly and illegal behavior. Dangerous behavior, such as but not limited to. Drunk driving, operation of non road vehicles on the roadway.	3/2/2021 6:56 AM

9	Cayce Williams getting dumped into the community right after the AJ murder	3/1/2021 9:21 AM

Q14 Please share your perception of the Crystal Lake Police Officers' attitudes and behavior:

Answered: 163 Skipped: 63

#	RESPONSES	DATE
1	Professional and friendly	6/1/2021 5:44 AM
2	Good attitude	5/29/2021 9:13 PM
3	Very professional and through	5/29/2021 8:51 PM
4	Always respectful, helpful, of great service	5/29/2021 8:34 PM
5	They all have always shown caring and concern. Being very professional.	5/29/2021 7:31 PM
6	I don't know, I've never een one in the neighborhood , when I've called the non emergency line police officers they were really nice and helpful	5/29/2021 7 00 PM
7	I have found the CLPD officers to be kind and courteous.	5/29/2021 6:14 PM
8	Professional, courteous, friendly and respectful.	5/29/2021 4:00 PM
9	Always very friendly, and I appreciate how well they handle big crime events that happen here. I always trust them to follow through and do the right thing, as evidenced by the many things they have done in the past.	5/29/2021 3:13 PM
10	Always professional, caring, attentive to detail, courteous.	5/29/2021 1:55 PM
11	no	5/29/2021 1:55 PM
12	Good	5/29/2021 10:59 AM
13	Do not see a presence in our neighborhood	5/29/2021 10:51 AM
14	We just need more officers out at night. I never see them. Where are they. Certain neighborhoods have punks that are breaking into cars yet the police are never around. What's next. Homes getting broken into?	5/29/2021 10:17 AM
15	Awesome	5/29/2021 9:42 AM
16	They caught and charged the offender	5/29/2021 9:31 AM
17	The officers are fantastic	5/29/2021 9:23 AM
18	I've had my fair share of interaction with POs from the CLPD weather it be at a dunkin, sams club, or Texas road house or anywhere and they are always extremely courteous, respectful and amongst all very professional on or off duty	5/29/2021 9:22 AM
19	Very polite, friendly	5/29/2021 9:18 AM
20	I feel they do an excellent job!	5/29/2021 8:48 AM
21	Anytime I have had contact with them, it has been positive.	5/29/2021 8:46 AM
22	Some are nice some i see sitting in the same spot everyday.... Places not necessarily needed.	5/29/2021 8:38 AM
23	I think they have good attitudes and behaviors. I have no negative complaints at all. I just wish there was a stronger presence in my neighborhood. Particularly at the intersection of Coventry and Yorkshire.... there are a lot of problem people that pass through on a daily basis.	5/29/2021 8:27 AM
24	They're a fine group of young men and women.	5/29/2021 8:24 AM
25	Every contact I've had, which have been rare, the police officers have been very professional.	5/24/2021 6:15 PM
26	.... Fake	5/20/2021 11:55 AM

27	They act like they are better than everyone else	5/19/2021 8:57 AM
28	I don’t have much interaction with them, but when I do they are helpful. As I said above, would be nice to see them drive by more than five times a year.	5/16/2021 12:41 PM
29	very good	5/14/2021 8:08 PM
30	Polite and efficient	5/14/2021 7:58 AM
31	Polite, helpful, support to the community, good resource and relations	5/13/2021 10:18 PM
32	I’ve had nothing but good experiences with the CLPD and it’s officers.	5/13/2021 12:02 PM
33	Good people.	5/13/2021 10:23 AM
34	I believe they are predisposed to stop/arrest people of color. 2 friends who are black both agree they will not drive through Crystal Lake at night because they might get pulled over for "driving while black".	5/13/2021 8:40 AM
35	Very little contact so unsure	5/12/2021 10:51 AM
36	The Crystal Lake police have always been courtesy and helpful to me in the 30 years I've lived in CL	5/12/2021 10:49 AM
37	they're off putting, condescending, anti-maskers, and racist. the system seriously needs to be reformed	5/11/2021 10:28 PM
38	Excellent	5/10/2021 5:42 PM
39	Each time I have encounter a police officer in public, they have been nothing short of professional and kind. My family and I thank you for all that you do and support you 101%.	5/10/2021 5:21 PM
40	In the past, I have had a minor auto accident and some vandalism outside my home. In all cases, the police officers have been very polite and professional.	5/10/2021 4:09 PM
41	They seem fine	5/10/2021 2:01 PM
42	I believe the officers that I have encountered to be polite, efficient, informative, compassionate, and well fit to their position.	5/3/2021 10:30 PM
43	I’ve had several interactions with them over the years and they have always been respectful and helpful	5/3/2021 1:09 PM
44	In some cases professional but other cases smug	5/2/2021 6:52 PM
45	Always professional and respectful. We've always felt officers here are truly fellow Crystal Lake citizens/neighbors themselves, even though we know some aren't. Couldn't be more pleased at the responsiveness and professionalism.	5/2/2021 5:43 PM
46	lackadaisical	5/2/2021 3:09 PM
47	Professional	4/24/2021 11:52 PM
48	In my opinion they perform their duties with respect for the law and for the people they serve in that capacity.	4/24/2021 5:48 PM
49	overall pretty good. In this hellish environment of "blame cops", our officers don't let the abuse show in their dealings with the public.	4/22/2021 1:15 PM
50	They were helpful, courteous and respectful	4/20/2021 6:12 PM
51	My perception has always been the CLPD is professional, well-trained, cares about laws and people, and is always consistent in performing very difficult services to our community.	4/17/2021 8:00 AM
52	ary 6th, shootings by police, and hate crimes that happen in our country.	4/16/2021 2:11 PM
53	They seem to want to serve the public	4/15/2021 3:46 PM
54	When I have interacted with the CLPD Officers, they've always been very nice. That said, I have primarily only interacted with them at public events (Main Beach, Johnny Appleseed, etc.).	4/15/2021 8:50 AM
55	I'm going to be brutally honest. In the 5-6 times I've dealt with the CL Police Dept, officers	4/13/2021 2:33 PM

	have always been courteous. I've had 2 interactions with the real short policeman over the years, and I think he has a napoleon complex. I don't say that lightly, I think he likes the power of the badge too much.	
56	During my interactions over the past thirty five years, some officers have been very helpful and respectful while others have had a rather aggressive attitude and low tolerance level.	4/12/2021 7:39 PM
57	I've had very little interaction with the CLPD other than to wave as they occasionally drive down my street. They seem okay.	4/10/2021 8:43 AM
58	I have not had the opportunity to meet many officers but those that I have met have been professional and courteous.	4/9/2021 9:20 PM
59	FROM MY OBSERVATIONS, THEY ARE POLITE AND RESPECTFUL.	4/8/2021 3:35 PM
60	Interactions with police mostly were just greetings, hello, etc. but very courteous. About 20 years ago our house was struck by lightning, caught on fire. Called 911 and with 2 minutes police arrived and helped us greatly. They even went back in the house to rescue our pet parrot. I have not seen anything in more recent years to indicate that would n to be the case now. Both [redacted] and I have a great respect for our police.	4/8/2021 1:21 PM
61	My encounters have always been courteous and professional.	4/6/2021 8:49 AM
62	Very positive	4/5/2021 3:37 PM
63	very good	4/5/2021 10:02 AM
64	I feel their attitudes and behavior are very professional.	4/3/2021 10:54 AM
65	I greatly respect the three officers I've worked with, have been impressed with their professionalism and passion for their jobs. They are entitled to their opinions and have never seen them negatively impact their jobs, but I do have concerns with some of their views towards police reform and how police, in a broad sense, treat minorities. And as much as I enjoy working with them and appreciate the safety they provide, I don't think our schools have enough challenges to warrant them being in the building every day, along with the intimidation (unintended) that it causes towards some of our students. On another positive note, I am also thrilled with the department's progress towards social work services.	4/3/2021 9:48 AM
66	As I said, all interactions have been professional and have had no reason to complain.	4/2/2021 9:23 PM
67	I find the CL Police unique in that they always have a respectful demeanor, no matter what. They have always gone an extra mile for anything we've had to do with them, ready to listen, and really cares about the community.	3/31/2021 5:44 PM
68	I feel like they are good people in our community. Doing their jobs, keeping us safe.	3/27/2021 11:29 AM
69	I have not personally interacted with the police officers however they seem professional and courteous. I respect them and everything they do.	3/27/2021 11:19 AM
70	Act like they are gods gift to the world when they are a small town cop and most cases they deal with are high schoolers vaping	3/26/2021 2:16 AM
71	Very little interaction but they're professional and do their job.	3/24/2021 1:45 PM
72	I find the few interactions I have with the police department to be positive, professional, and painless. If you behave in life and do the right thing...it should always be a positive experience dealing with the police.	3/22/2021 10:00 AM
73	Very professional	3/22/2021 9:46 AM
74	CLPD does a good job. I was particularly impressed with their ability to host and support protests this summer.	3/13/2021 6:07 PM
75	Officers behave in a very professional manner. Are approachable and very personable.	3/13/2021 7:16 AM
76	Overall very professional	3/12/2021 10:44 PM
77	Keep up the good work!	3/12/2021 4:51 PM
78	Overall, my interactions with the CLPD have been positive, but, admittedly limited. I am an educated, middle-class, white female, so most interactions I have with the police are relatively positive. I am rarely the victim of any serious crimes and I have never been accused of any	3/12/2021 2:36 PM

	either, so the police have no reason to treat me with anything other than consideration. However, I know my experience is not the same as others. I have friends of color who are also educated, middle-class individuals who have never perpetuated any crimes nor been in the middle of any suspicious activities, and yet they are more frequently made to feel as if they as either being dishonest or suspect. This is not necessarily specific to CLPD, but rather a general observation of discrepancies I have witnessed in general. Crystal Lake is not as diverse as some of the other places I've lived, so I don't even get to see the CLPD interact with many people of color. I just want to make the point clear so that the members of CLPD can be aware of the negative experiences some are bringing with them when they visit our town and encourage the CLPD to be sensitive to that and treat everyone with the same level of consideration and respect regardless of education, gender, race, or socioeconomic status.	
79	efficient and courteous	3/12/2021 12:50 PM
80	Mixed — one very nurturing during a crisis, one judgmental during a crisis, a couple times during protests I spoke with officers who were all professional and in no way othering (you all handled local protests incredibly, thank you), and then one who was friendly on an average day.	3/12/2021 12:02 PM
81	I believe a majority of the men and women of the Crystal Lake Police Department are true professionals dedicated to protecting and serving the citizens of Crystal Lake.	3/11/2021 8:33 PM
82	Always very professional and couteous.	3/11/2021 12:31 PM
83	They did a good job last summer with the protests in the community.	3/10/2021 8:50 PM
84	Our police department has very respectful and well informed police men and women. It's an honor to call them my safety in this town.	3/10/2021 7:24 PM
85	I have chatted with several while having coffee. They were respectful to me and I was respectful of them. This was just casual conversation, but appreciated how nice and open to talking they were	3/9/2021 6:29 PM
86	They have all been very nice when I've talked with any officers.	3/9/2021 6:15 PM
87	Very professional and caring	3/8/2021 8:22 PM
88	No complaints recently.	3/8/2021 11:28 AM
89	Friendly and helpful	3/6/2021 8:05 PM
90	Professional and kind	3/6/2021 7:46 PM
91	The best I have witnesses/experienced for anywhere I have lived. I feel that the police are getting poor treatment by the press. I hope, especially the young, new officers do not take this to heart and can look past it.	3/6/2021 6:49 PM
92	I've not had a lot of interactions, but they seem courteous and respectful. I've had officers wave at me when out walking or running.	3/6/2021 3:20 PM
93	On the rare occasion that I interact with the police, I find them to be friendly, approachable, and professional.	3/6/2021 2:27 PM
94	Often unapproachable	3/6/2021 2:09 PM
95	I feel Crystal lake police officers are professional	3/6/2021 7:59 AM
96	Besides seeing police officers patrolling the streets I don't see them hosting events like carseat checks, fundraisers for special Olympics. I see little community involvement besides protection.	3/6/2021 7:14 AM
97	I know of one officer who is prejudiced against drug addicts. He said he hoped the narcan doesn't work. But my experience with CL Police has always been excellent.	3/5/2021 6:28 PM
98	They are friendly and cate about the citizens of CL!	3/5/2021 5:50 PM
99	Very outstanding	3/5/2021 4:22 PM
100	I think the Officers act professionally and from what I have seen, courteously as well. It's a tough job that I think most "civilians" don't fully appreciate.	3/5/2021 2:50 PM
101	Very professional and courteous	3/4/2021 1:48 PM

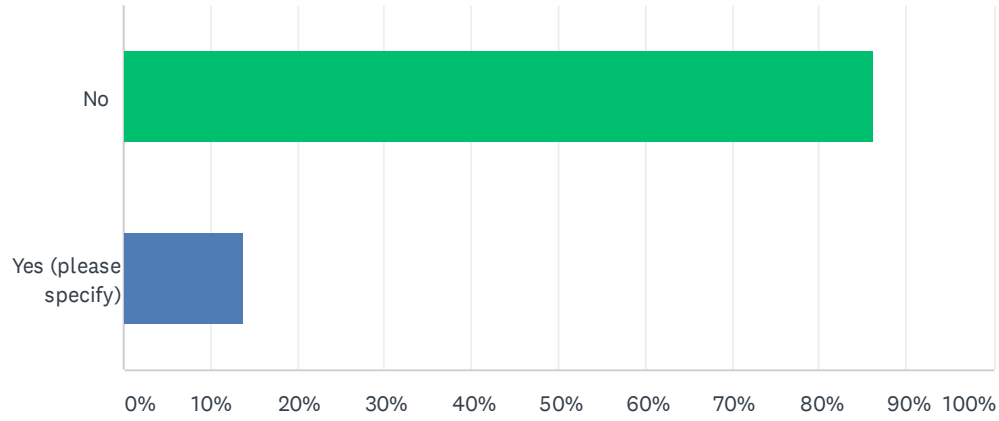
102	Professional and sensitive to the individual	3/3/2021 9:35 PM
103	Keep up the good work. I have toured with various school and cub scout groups, and have interacted I'm passing in the community, and officers and staff have always been very respectful and professional. I hope they are treated with the respect and gratitude they deserve	3/3/2021 9:21 AM
104	Unless you live in the nice side of town, certian laws and ordinances are not enforced. You call, they drive by and if 4/5 they drive by and not do anyting about the situation.	3/3/2021 4:26 AM
105	I believe they are all looking out for what is best for our town	3/3/2021 1:23 AM
106	We asked about any cars joining in a pandemic bday parade last year. The officer explained that you don't have the resources to keep up with all of those. We mentioned we called to ask because the CLFD stated on social media that they wouldn't do parades. The officer then joked that his department is actually busy versus how the FD department just sits around. I didn't find that joke very professional or respectful. Also, with the amount of cars sitting around and doing hospital parades, I didn't understand why one car couldn't come honk at my son. I think community involvement is important when raising kids here. I DID like their involvement in the coyote toy game.	3/2/2021 6:21 PM
107	I have not had much interaction with the police. At jury duty they seemed professional. They sometimes park in places that block entrances/exits to businesses which is not good.	3/2/2021 5:36 PM
108	Very professional and courteous.	3/2/2021 4:29 PM
109	Overall positive from my limited experience. I work at the library & we have had officers help w/several programs & safety drills - they all have been wonderful.	3/2/2021 12:37 PM
110	I have no problem with CLPD. I participated in a CL BLM protest and the officers were more than courteous. For the record it was not to protest CLPD.	3/2/2021 12:30 PM
111	Limited interactions, but all positive.	3/2/2021 11:44 AM
112	The officers I have spoken eith all seemed very courteous and respectful	3/2/2021 8:58 AM
113	Very helpful. I appreciate the responsiveness and p;professionalism.	3/2/2021 7:10 AM
114	I enjoy the officers but wish they would do something to stop the crime and rowdy illegal behavior in my specific neighborhood.	3/2/2021 6:56 AM
115	Great. They've always been kind courteous and professional.	3/2/2021 6:51 AM
116	In control... although it came off as arrogant	3/2/2021 3:14 AM
117	Very professional. Never once a problem with the Crystal Lake police. Nothing but respect for the police force.	3/1/2021 11:12 PM
118	Of the 4 officers that I have doubt with, only one of them had a slight attitude.	3/1/2021 9:22 PM
119	Be aware a trained with respect to structural racism and do not let right wing propaganda infiltrate the department. I have not had a bad experience with CL police so far.	3/1/2021 8:58 PM
120	N/A	3/1/2021 8:42 PM
121	Almost every officer we've encountered has always been courteous, engaged and interested. Always a pleasure. Even in tougher circumstances.	3/1/2021 8:35 PM
122	My perception is that most CL police men and women are genuinely good people. I respect you, I appreciate you and hope you and your families are safe and healthy. I fear for you and us as citizens once 2023 hits with the governor's new bill.	3/1/2021 6:45 PM
123	Overall welcoming, kind and accommodating	3/1/2021 5:59 PM
124	Overall superb, professional.	3/1/2021 5:44 PM
125	They are very professional and courteous.	3/1/2021 5:22 PM
126	Mixed. At times they are aggressive, and others they are courteous and personable. Depends on the day and the situation	3/1/2021 5:10 PM
127	They seem friendly enough when I see them drive through the city. I have not been in an	3/1/2021 4:56 PM

	adversarial situation where tensions were raised.	
128	Being new to the area, and in part due to the restrictions of COVID, my family has not had contact with the CLPD. My expectation/hope is that they will be professional and courteous. As yet, I have no reason to doubt that.	3/1/2021 4:23 PM
129	Unknown	3/1/2021 1:44 PM
130	I've never had a problem with a CL police officer.	3/1/2021 1:02 PM
131	Both officers on 2 separate occasions were excellent.	3/1/2021 1:02 PM
132	I haven't had a lot of contact with them, just when kids in my neighborhood broke into my car. I do have concerns about racial equity,but have not personally seen an issue.	3/1/2021 12:07 PM
133	Professional and kind	3/1/2021 12:07 PM
134	Overall I feel as though we have officers that are caring and helpful. Sometimes I do wonder about only a few with social bias.	3/1/2021 12:06 PM
135	allot of things can change for example. Your Officers could use special training like ((how too use broken cars)) or start them..... also putting fake news online about other people needs too stop. we the people are the government everyone is human even officers.	3/1/2021 11:52 AM
136	Professional / safe	3/1/2021 11:48 AM
137	I've had few interactions and they seem very appropriate.	3/1/2021 11:42 AM
138	Whenever I have dealt with them in the past, they were always professional and courteous. I have no issue regarding them, keep up the great work and thank you for keeping us safe!	3/1/2021 11:00 AM
139	Have dealt with the police department a lot because of a family member and they were always extremely patient and professional even when they were being verbally abused by my family member. They are by far one of the best police departments. They truly care about the people they are serving and protecting everyday.	3/1/2021 10:58 AM
140	In past interactions with the Crystal Lake police department, I've been nothing but impressed and pleased. When my teenage daughter was in a car accident, the police officer on the scene was very comforting and reassuring to her, which was a huge blessing.	3/1/2021 10:51 AM
141	Have only really had interactions with CLPD in passing or on social media, always friendly though!	3/1/2021 10:43 AM
142	Very professional	3/1/2021 10:41 AM
143	Professional and helpful.	3/1/2021 10:39 AM
144	Anytime I've seen them they've always seemed approachable from a citizens standpoint. Always nice to my kids.	3/1/2021 10:26 AM
145	Well trained and respectful	3/1/2021 10:04 AM
146	Great Police Department!	3/1/2021 10:00 AM
147	I think our officers are excellent. I've never seen or personally heard of any negative experiences.	3/1/2021 9:54 AM
148	Very professional	3/1/2021 9:45 AM
149	Good. Continue to be proactive.	3/1/2021 9:43 AM
150	I know of a few police officers. Most of your police officers do say hello. I am though quite concerned about their morale. It does seem they are not as engaged in their job. It is tougher to be an officer lately. I hope the administration does support and encourage their officers. One officer said you are bosses more than leaders. I hope the officer was wrong as this leads to failure of an organization.	3/1/2021 9:28 AM
151	I have seen them taking their job very seriously, acting with utmost professionalism, and doing their work with a tenderness and kindness that I don't always see.	3/1/2021 9:22 AM
152	Have always been very friendly and courteous	3/1/2021 9:22 AM

153	Fine	3/1/2021 9:21 AM
154	Overall good, but everyone has a bad day now and then.	3/1/2021 9:12 AM
155	I have not had much interaction with the department directly but any concernes I've had have been addressed in a timely manner.	3/1/2021 9:11 AM
156	The officers we have interacted with have been professional and understanding despite the extremely difficult job they have	3/1/2021 9:11 AM
157	I like them very much. If I have anything to ask them they always respond to me.	3/1/2021 9:09 AM
158	Ok	3/1/2021 9:03 AM
159	He was very professional and provided as much information as he had, but there were no solutions. The state unemployment insurance fraud problem is amazingly horrible and wide spread. We should be pressuring the state from all angles to fix this problem (including from the local police departments who are having to deal with the influx of reports). Essentially he said, "oh yeah we are getting a ton of these" and then took my info, filed a report (which I had to FOIA to get a copy), and said he wouldn't do anything further. This is not police work, that's paperwork...	3/1/2021 8:59 AM
160	Indifferent	3/1/2021 8:53 AM
161	excellent	3/1/2021 8:50 AM
162	Professional and prompt!	3/1/2021 8:48 AM
163	Extremely professional. CLP one of the best in the state.	3/1/2021 8:39 AM

Q15 If you are a Crystal Lake resident of less than 3 years, did you have any preconceived notions about the police department prior to moving to Crystal Lake? If so, please share.

Answered: 65 Skipped: 161



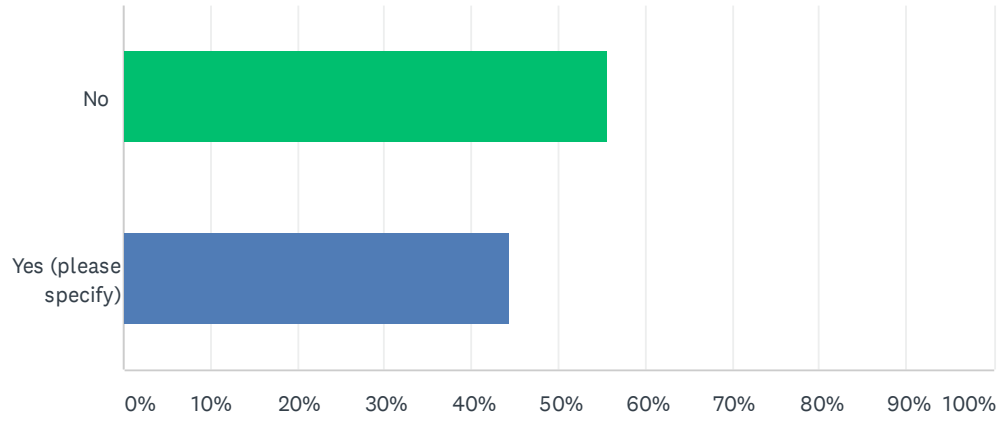
ANSWER CHOICES	RESPONSES	
No	86.15%	56
Yes (please specify)	13.85%	9
TOTAL		65

#	YES (PLEASE SPECIFY)	DATE
1	no	5/29/2021 1:55 PM
2	This answer is no	5/29/2021 9:31 AM
3	We moved here in 2010, but our family has lived here for three generations. When we had to leave, it was due to a family issue. Having now returned, we were excited to come back because we feel safe here. The CLPD has our 100% confidence. You have an immensely hard job for dozens of reasons, and you do each of these jobs well in protecting our community. Many folks in our society today either ignore or have forgotten that laws are for everyone and must be obeyed, the antithesis of this statement is an unsafe environment for us, our children, our grandchildren, and our friends and relatives. We are very thankful to be CL residents.	4/17/2021 8:00 AM
4	N/A	3/31/2021 5:44 PM
5	I grew up in Hampshire (moved away for 20 years and then came back to the area), so I brought my thoughts on Hampshire here along with realizing how different this area is (conservative, predominantly white, and a bit behind the times) from where I was before.	3/12/2021 12:02 PM
6	I expect things to be a good ole boys club and the general demeanor of the community and department to somewhat closed minded.	3/10/2021 8:50 PM
7	Lived her for 16 yrs	3/6/2021 8:05 PM
8	The blue line added to some of the police cars makes me concerned about equitable service towards some members of our community. Public servants are there to serve all, and need to be cognizant of what effect their actions, statements, and apprearances may have on that service. A simple risk/benefit analysis should have incorporated the divisiveness of such a symbol.	3/2/2021 11:44 AM
9	We moved from a very diverse area, both in terms of residents and the police force. While we	3/1/2021 4:23 PM

	are white, some of our children are not, and we did/do have some concerns about them being much more in the minority in C.L. than they used to be. Not so much now, as they are still quite young, but as they get older, start driving, being out on their own, etc. We only hope they are treated fairly.	

Q16 In regards to the previous question, do you still hold the same opinions today?

Answered: 45 Skipped: 181



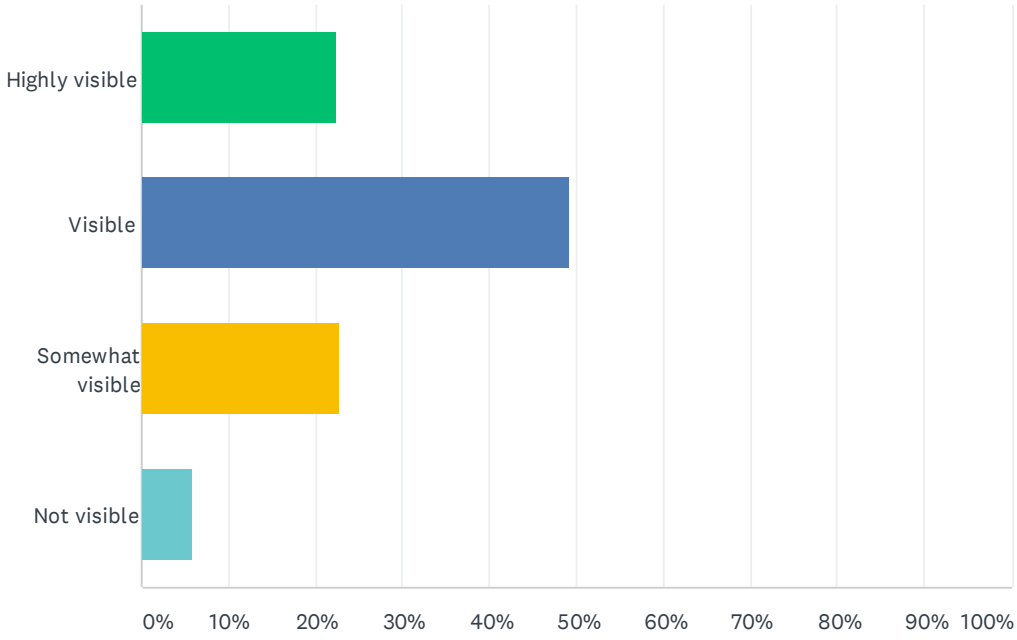
ANSWER CHOICES	RESPONSES	
No	55.56%	25
Yes (please specify)	44.44%	20
TOTAL		45

#	YES (PLEASE SPECIFY)	DATE
1	No opinions	5/30/2021 6:57 AM
2	I have not lowered my opinion.	5/29/2021 6:14 PM
3	no	5/29/2021 1:55 PM
4	The police department does a good job	5/29/2021 9:31 AM
5	Lets keep this all off the news	5/20/2021 11:55 AM
6	None	5/10/2021 5:42 PM
7	Absolutely, every member of the CLPD deserves our respect.	4/17/2021 8:00 AM
8	Have lived here longer than 3 years	4/10/2021 8:43 AM
9	I still feel that CL is well protected by our officers.	4/9/2021 9:20 PM
10	N/A	3/31/2021 5:44 PM
11	Mixed response again — when I dealt with the judgmental cop, he was exactly what I expected. But I also have learned how drugs are pretty common in this area, so when you get a call you probably aren't sure what to expect. I know my neighbor two houses down is a loose canon you have to attend to far more times than I'm ok with seeing. That neighbor doesn't make me feel safe, but when you're here you all handle it well.	3/12/2021 12:02 PM
12	N/a	3/6/2021 8:05 PM
13	I still have a generally positive image. Hope it stays that way.	3/6/2021 3:20 PM
14	The police department has held high standards for all 11 years my family has lived here	3/2/2021 7:27 PM
15	Public opinion has only worsened in regards to the thin blue line, especially when it often supercedes the flag of our nation and can be seen at an insurrection with police officers getting	3/2/2021 11:44 AM

	beaten and killed, and still we have tax dollars being spent on, at BEST, this questionable and charged symbol.	
16	No preconceived notions	3/1/2021 9:05 PM
17	Excellent job	3/1/2021 5:22 PM
18	We obviously chose to move here, so we feel safe/confident in our decision, but time will tell.	3/1/2021 4:23 PM
19	No additional information necessary	3/1/2021 9:11 AM
20	N/A	3/1/2021 9:09 AM

Q17 How would you rate police visibility in the community?

Answered: 224 Skipped: 2



ANSWER CHOICES	RESPONSES	
Highly visible	22.32%	50
Visible	49.11%	110
Somewhat visible	22.77%	51
Not visible	5.80%	13
TOTAL		224

Q18 In your opinion, how can the police better serve the community? Increase traffic enforcement (e.g. dui, cell phone law, speeding, seat belt, etc.), foot and neighborhood patrols, more visible at schools or businesses, more educational seminars, notifying citizens of criminal activity, crime prevention, other).

Answered: 168 Skipped: 58

#	RESPONSES	DATE
1	Neighborhood patrols	5/30/2021 6:57 AM
2	Foot and neighborhood patrols. Would love to see officers walking around the parks when kids are playing. Too many teenagers are hanging around equipment and parks making it uncomfortable for kids.	5/29/2021 10:08 PM
3	More foot and neighborhood patrols. I live in Coventry and rarely see a police officer. Would like to see our CLPD get out of their cars more and get to know the neighborhoods.	5/29/2021 9:13 PM
4	Being more visible	5/29/2021 8:51 PM
5	More neighborhood visibility to deter increasing crime rate	5/29/2021 8:12 PM
6	Neighborhood patrolling	5/29/2021 7:31 PM
7	Increase traffic enforcement (cel phone law, speeding and some police presence !	5/29/2021 7:00 PM
8	I feel like increased traffic enforcement would be one thing I would like to see, especially speed and stop sign enforcement in the Coventry area.	5/29/2021 6:14 PM
9	Notifying of criminal activity, more driving around.	5/29/2021 6:02 PM
10	Neighbor patrols Numerous homes appear to have more than 1 family living in the home. Many cars parked in driveways blocking sidewalks	5/29/2021 5:47 PM
11	I think they are doing an amazing job! They can’t always be everywhere but are where they seem to be needed at the right time	5/29/2021 1:55 PM
12	Please cruise Coventry! I think even if you drive down Berkshire a few times a day a lot of crime will stop. How is this the highest crime neighborhood and i NEVER see cops patrolling? Please start frequenting Coventry, I want to be able to take my 3 year old daughter out to play again. Once i saw how bad it was, we drive other places for walks and parks.	5/29/2021 12:28 PM
13	I love off of Berkshire Dr. cars and trucks fly through our street constantly. We need officers out enforcing the doors laws. Cars should not be broken into at night. We need night patrols.	5/29/2021 10:51 AM
14	Police need to be on patrol at night.	5/29/2021 10:17 AM
15	Prevent speeding traffic on Alexandra Blvd near Fetzner park	5/29/2021 9:42 AM
16	Traffic enforcement	5/29/2021 9:42 AM
17	I think our streets are very dark if street lights where installed it might detour crime	5/29/2021 9:31 AM
18	I live on Coventry lane at Bristol and every single day people drive over 50 mph in a 30 mph zone. I called and police put a digital sign that tracked the speed but once that was gone people cut through the neighborhood speeding again. I’ve almost been hit and my next door neighbors dog was actually hit by a speeding car. I wish you would do something to make our street safer. People don’t respect speed limit signs.	5/29/2021 9:23 AM
19	Tired of the reckless driving in the Coventry area. Speeding, blowing stop signs. Plus bike and skateboarders not obeying rules of the road. Riding in the middle of the road	5/29/2021 9:18 AM

20	I think we need more visibility in the Coventry neighborhood to help build community between residents and police. Wave hi to the kids, say hello to residents. Please patrol more at Coventry and Cantebury, kids are always trying to climb the sheds/buildings and often hide behind the garbage cans to vape.	5/29/2021 8:46 AM
21	At risk of repeating myself, my micro community of Coventry would benefit GREATLY by an increased police presence at the intersections of Coventry and Yorkshire and Coventry and Buckingham. There are daily occurrences of speeding and reckless driving during the day and then trespassing and tampering with properties at night. Additionally, the food pantry at Canterbury Elem school has been vandalized multiple times. I feel like that needs to be monitored in some way.	5/29/2021 8:27 AM
22	They’re doing a great job	5/29/2021 8:24 AM
23	Increase traffic enforcement for speeding and distracted driving	5/29/2021 8:14 AM
24	I'm an Amateur Radio Operator and am involved with public service through the McHenry Co RACES/ARES organization. Over the past 35 years, I've found it very helpful to be able to monitor the CL Police communications to keep abreast of what's happening in town, as well as providing input to the police when I hear of an incident on the radio and happen to observe the subject the police are looking for. I think it would be very beneficial for all to keep the routine police communications in the CLEAR and only use encryption when required for certain criminal activities such as a bank robbery in progress for example...	5/24/2021 6:15 PM
25	Organized crime.... Everywhere in cl	5/20/2021 11:55 AM
26	Acting like they are part of the community, not the Lords over of the community.	5/19/2021 8:57 AM
27	They could better enforce the overnight parking ban and laws against fireworks, which to my knowledge is not on hold at the end of June/early July.	5/16/2021 12:41 PM
28	bicycle safety and enforcement. Rules of road need to be enforced b4 someone is killed at Barlina and Golf course. Bikers all run the stop sign without stopping or slowing down and turn left unto Golf course in front of traffic without looking. I have seen three get hit luckily without serious injury. It is only a matter of time before someone gets seriously hurt or killed. If they get ticketed, maybe word will get out that they are required to follow rules of the road.	5/14/2021 8:08 PM
29	notifying citizens of criminal activity, crime prevention, other	5/14/2021 7:58 AM
30	With increased reports of vandalism and other (minor) crimes, would sometime appreciate more of a police presence. Increased traffic enforcement would be beneficial.	5/13/2021 2:20 PM
31	Increased traffic enforcement would be great. As someone who drives locally daily, the number of violations I witness is astounding. Cell phones, not stopping at stop signs or red lights, speeding, and more are out of this world. While I know a balance has to be kept between being too harsh and too lenient, people truly “know”they won’t be pulled over, so they drive as they please.	5/13/2021 12:02 PM
32	Next fall please monitor the speed limit on walkup in front of PR high school. Cars and trucks fly through the school zone not even slowing down during arrival and departure times when students are present.	5/13/2021 10:23 AM
33	Police can better serve the community by doing exactly that. We need officers who serve and protect, not a police FORCE. Willingness to examine their own biases (we all have them) coupled with a willingness to try to change, along with training for diversity, inclusion, and de-escalation techniques would be a great start, And body cams should be present, functioning and MANDATORY during all interactions.	5/13/2021 8:40 AM
34	Give citations to vehicles on the streets overnight. There are many, consistent street parking abusers in the Feinberg Park neighborhood. (Grandview, Greenview, Fenimore, Juniper, Forest)	5/12/2021 10:51 AM
35	In my opinion our police officers do a great job.	5/12/2021 10:49 AM
36	DECREASE traffic enforcement, stop stopping people for playing instruments in front of target, stop being racist, and reform your system	5/11/2021 10:28 PM
37	More enforcement to reduce hot rod and motorcycle noise especially on route 14 between dole and woodstock	5/10/2021 5:42 PM
38	Increase cell phone law and speeding, especially down Pingree Road and through the	5/10/2021 5:21 PM

	neighborhood streets that are off Pingree. Route 31 drivers, treat this road as the highway.	
39	This seem to be very good right now. Keep up the good work! My biggest concern is if they are prepared to handle violence and riots from outsiders such as we see happening elsewhere. That takes some advance planning.	5/10/2021 4:09 PM
40	More night patrols paying attention to noise levels during the weekday, more visibility at events (parades/festivals) that allows interaction with the public on a non-threatening level	5/3/2021 10:30 PM
41	Notifying us of criminal activity	5/3/2021 1:09 PM
42	All the above. Would be appreciated if they would enforce the city ordinances. I don't believe the officers even know what they are! What good are City Vehicle stickers anyway. The city loses out on so much revenue because the majority of citizens in Crystal Lake don't purchase one anyway. Only the honest ones. Leaving vehicles in the street overnight and not issuing a ticket. Vehicles blocking sidewalks. Parking on lawns. Recreational vehicles being used as living quarters parked in driveways. Multi families living in one house possibly housing undocumented residents. Parties with loud music lasting well past the 11:00pm ordinance. Landscaping Businesses parking their trailers on city streets running their business out of their residence. Just to name a few.	5/2/2021 6:52 PM
43	I have no specific recommendations. We believe they do a good job. Would recommend that the schools have officers visit and remind kids that officers are here to help us when we need it, to always do as the officer says and be polite and respectful. Even if they think the officer is wrong, cooperate in the moment and challenge the action later. This should be part of an assembly/start of every grade level, every school year---especially at the high school.	5/2/2021 5:43 PM
44	ALL OF THE ABOVE. Most of all, how about actually enforcing the ordinances! Get the cars off the lawns! Patrol neighborhoods in the hours after midnight. Coventry neighborhood especially. Police need to be more pro-active, not just re-active. How about the foot and neighborhood patrols. Maybe an officer should stop and talk to people sometimes and ask how everything is going and if there is something that they can do. Get to know the people in their communities. People that are out and about a lot probably see more than they do.	5/2/2021 3:09 PM
45	Thank you for helping protect and serve our community may the Lord keep and bless you in all your ways	4/29/2021 6:37 PM
46	Increased traffic enforcement in residential neighborhoods.	4/24/2021 11:52 PM
47	Very rarely see police patrolling our neighborhood but there is sufficient presence in the majority of CL. Also speeding and loud music and cars is a nuisance on Ackman Road.	4/24/2021 5:48 PM
48	neighorhood patrols in Coventry	4/22/2021 1:15 PM
49	Speeding we have a few vehicles in our neighborhood that continuously speed down the streets. Loud mufflers waking people up in the middle of the night.	4/20/2021 6:12 PM
50	In my opinion, the most serious threat to CL is drugs in the schools. But, this it true for every community in America. Visibility in our schools, CLPD speakers for classrooms and events, training for school admins and teachers, working with dogs to inspect lockers, are just a few ideas which come to mind.	4/17/2021 8:00 AM
51	>>increased time in de-escalation training » creating a civilian-based police accountability board » hiring a social worker to address mental health cases in adults and adolescents » increasing diversity of first responders, including leadership positions » implementing body cams much sooner than 2025 » gather information about race, religion, sexual identity, and socioeconomics to help identify specific issues along discriminatory lines	4/16/2021 2:11 PM
52	Any opportunity for face to face to get to know officers better and them to know community members. Informational or educational seminars etc. are good	4/15/2021 3:46 PM
53	I'd like to see more foot/neighborhood patrols. Personally, I also like to see when officers are interacting with the community when not wearing full enforcement gear. It would also be nice if some of the officers who are women could also participate in community outreach. Probably a lot of things to consider there, but I know my young daughters would think it is really cool to meet an officer that's a woman.	4/15/2021 8:50 AM
54	I think you could be more visible at the schools. When their were student threats at Lundahl middle school, you weren't visible enough. I stopped in and told you as much.	4/13/2021 2:33 PM

55	Greater visibility. Possible foot/bike patrols downtown and within shopping areas as warm weather approaches and youth begin to congregate.	4/12/2021 7:39 PM
56	Turn signals. Please start pulling people over for turn signals, especially in combination with huge pickup trucks and modded small cars that weave in and out of traffic. I see people seriously breaking the law all the time, and even in front of officers, and nothing happens. I'm not talking about 1 mph over or having wheels perfectly straight at lights - I mean just going through red lights or weaving or screaming down the road.	4/10/2021 8:43 AM
57	I believe having officers at schools will teach young children that police are a benefit to the community and are here to help them. Children need to know that officers come to their aid and are an excellent resource in times of trouble.	4/9/2021 9:20 PM
58	Patrol our neighborhood. Also there are no sidewalks in our neighborhood but lots of children. The speed limit is already too high for kids riding their bikes on the road. The issue is worse when someone is speeding through at 5 o'clock because we are on a cut through street to avoid a traffic light.	4/9/2021 1:41 PM
59	BE MORE ACTIVE IN VISITING BUSINESSES, SET UP LOCAL ACTIVITIES THAT ENGAGE THE COMMUNITY; GET BUSINESSES INVOLVED IN THAT ENGAGEMENT	4/8/2021 3:35 PM
60	Just people running stop signs. I see it a lot on the cross streets on Miller Rd when I would go to work.	4/8/2021 1:21 PM
61	Increase traffic enforcement - especially speeding and cell phone law	4/6/2021 8:49 AM
62	Before Covid, there didn't seem to be many visible police around town.	4/5/2021 3:37 PM
63	way too many fireworks on weekends in the summer time at all hours.. would appreciate the police cutting down on that, not their fault at all, just feel this could use some attention	4/5/2021 10:02 AM
64	Stop encrypting the dispatch frequency	4/3/2021 12:37 PM
65	Increase traffic enforcement in regard to the noisy vehicles, the so called "Tuners " on Barlina Road. The noise is exacerbated when they accelerate between the stop signs at Golf Course Road and Bluemound Road.	4/3/2021 10:54 AM
66	More educational seminars, more positive visibility, more connections to minority/disenfranchised groups of people. Less day to day involvement in schools, but more educational use at schools.	4/3/2021 9:48 AM
67	I think they are doing a great job. I am just responding because there was a note on my water bill.	4/2/2021 9:23 PM
68	Amend the CLPD mission statement to include courteous, friendly components. Publish the CLPD policies and procedures.	4/1/2021 10:01 PM
69	I think they already do a good job of serving the community. They are visible.	3/31/2021 5:44 PM
70	I feel that the amount I see of patrols, police, etc. seems appropriate at this time.	3/27/2021 11:29 AM
71	I think they are doing really well however I think public outreach and different events to promote police are always beneficial for the town. Anything to make the police feel more part of the community and reinforce the idea that they are here to help and assist and not ruin peoples days.	3/27/2021 11:19 AM
72	Increased traffic enforcement is a must. People are out of control. As a driver I try to obey the rules of the road. However, I am the bad person because I do the speed limit and others who are impatient must fly by. Cell phone use (in-hand) by drivers is a very common and goes unchecked. All corners of Three Oaks Road at Rt 31 is a horrible spot for shoulders riders. There are signs not to drive on the shoulder but who cares. Over the years I have almost been broadsided doing the right thing. There must be more police visibility.	3/26/2021 5:56 PM
73	FOCUS ON WHAT ACTUALLY MATTERS STOP WASTING TAX PAYERS MONEY FOR STUPID HARMLESS CRIMES	3/26/2021 2:16 AM
74	Notifying of crime activities, facebook/etc. would be neat to open dispatch radio to unencrypted	3/24/2021 7:39 PM
75	I think they're doing fine. I see them in my neighborhood every once in a while, whether it's on a call or not it's nice to see them every once in a while.	3/24/2021 1:45 PM

76	All I ask is to keep the public awareness of crime trends front and center so we may all try to be proactive in not becoming a victim.	3/22/2021 10:00 AM
77	Better citizens notification of criminal activity, perhaps include it in the city news letter	3/22/2021 9:46 AM
78	Increase mental health awareness, include social workers on mental health calls, especially for teens	3/21/2021 3:18 PM
79	Wear chest cameras	3/16/2021 11:46 AM
80	I would like to see... •Better enforcement of panhandlers (this is becoming a big problem) •Getting tough on gangs as I see more and more graffiti around town. •More police presence within the city especially near schools, parks and in neighborhoods •I'm seeing more and more cars with darkened windows where you can't see who's in the car. I thought this was illegal. If it is illegal I would like to see people ticketed for this. •Would like to be better informed of crime within the city as so many think they live in Mayberry and don't need to lock their doors. •Better enforcement of door-to-door sales as most of them seem to be taking advantage of higher-end communities. •Would like to see a City of Crystal Lake Police Department Newsletter sent to all Crystal Lake AND Lakewood residents.	3/15/2021 7:19 AM
81	I'm interested to hear about what kind of implicit bias training CLPD does with their officers. I'd like to see community awareness brought to this issue.	3/13/2021 6:07 PM
82	Increase traffics enforcement on Walkup Rd just north of Rt 176. It’s 30 mph until Veterans Acres but people speed through there. Not safe for kids to cross even with the crosswalk	3/13/2021 7:16 AM
83	When you do traffic for Willowcreek—I find it preferential as there are many other churches. I hope they pay for your services but it really is annoying. I was a victim of cyber crime and frankly the US in general isn’t doing enough. Crime is different now and law enforcement needs to stay relevant.	3/12/2021 10:44 PM
84	Hold more community open-forum discussions, invite adult individuals to interact with the police as equal members of the community in completing public service tasks such as delivering meals, cleaning parks, etc. I have young children, and I believe the police department is a visible and positive presence in events that involve our younger citizens, but I haven’t seen many opportunities for adults to engage with the police department. I think to develop trust and understanding, these types of interactions need to start occurring.	3/12/2021 2:36 PM
85	Enforce traffic laws other than speeding: proper lane usage, use of turn signals, running yellow/red lights.	3/12/2021 12:50 PM
86	For my personal life — I would like to be better notified for local criminal activity. I still have no idea what happened at the house this last time that involved fire. And as someone who has been a victim of arson due to an unruly neighbor — knowing more helps ease my anxiety. For the public in general, especially my Black and brown friends and even the recovery community that may be relapsing: I would find comfort in knowing you have even more de-esculation training, have a social worker on staff to help with mental health cases in the moment, and implemented those body cams way sooner than 2025. In the case of the insurrection happening, let the community know you don't support that behavior and what plans you have in place were that to happen here (because you were one fight away from that happening during the bike rally — that was one of the scarier protests I've been involved in. The photo ops at the actual police station, though lacking masks during a pandemic, looked friendly, but I have plenty of video from interactions between us and them once they left the police station).	3/12/2021 12:02 PM
87	There needs to be a greater emphasis on drug interdiction. CLPD is great at making big attention grabbing headline busts but the number of mid and low level dealers in Crystal Lake is unbelievable.	3/11/2021 8:33 PM
88	Enforcement of city ordinances, regarding overnight parking and vehicle stickers could be better. A lot of violations in coventry.	3/11/2021 12:31 PM
89	Focus de-escalation training, principals of campaign zero, and be intentional in establishing and maintaining ongoing dialogue and collaboration with the city's BIPOC population. Add a citizen review board.	3/10/2021 8:50 PM
90	Initiate more specific, strategic, and ongoing collaborations with our BIPOC community. Add and update all the policing policies to the website. Add a citizen review board to the police department. Car cameras and body cameras for all units.	3/10/2021 8:48 PM

91	If someone is doing something against the law, such as speeding or making turns in the wrong lane, etc. don't be hesitant to call them out for it. Sad to see that these times have changed the way good police are looked at in some places. Know my family prays for the safety of all good law enforcers.	3/10/2021 7:24 PM
92	Maybe at times, to better understand and relate with the people in neighborhoods, have a walk around every now and then to meet people as they are in there element. Walking the dog, riding bikes, walking with kids, things like that. Just a thought. Dont know if it would make sense or not.	3/9/2021 6:29 PM
93	Definitely speeding on Canterbury Dr	3/9/2021 6:15 PM
94	More visibility in neighborhoods would be nice. I use to see them more than recently.	3/8/2021 11:28 AM
95	Doing a good job so far. Maybe drive around the neighborhoods in summer with windows down to engage with public. When I was a police officer we always had to have the windows down.	3/6/2021 8:05 PM
96	More drug prevention at the high schools	3/6/2021 7:46 PM
97	More attention to distracted driving i.e. cell phone usage. It is more and more common that at a traffic light, the light will turn green, and one or more cars fails to move because they are looking at their phones and not paying attention.	3/6/2021 6:49 PM
98	I’m comfortable with the job the police are doing now.	3/6/2021 3:20 PM
99	Maybe more neighborhood patrols. I hardly ever see the police in my neighborhood.	3/6/2021 2:27 PM
100	There seems to be Crystal Lake police cars on every corner, so possibly less traffic enforcement and seeing them participate in more community engagement, drug prevention, talking at schools and business.	3/6/2021 2:09 PM
101	Notify citizens of criminal activity, Provide education, crime prevention, more visible in areas of increased criminal activity	3/6/2021 7:59 AM
102	Do more community relations events like checking carseats/installation on a regular basis and not once per year. When the daycares call you to visit the daycare and talk to the kids GO TALK TO THE KIDS. Our daycare has asked the CLPD to visit during their "Heroes Week" and for the last 5 years they've been turned down and told "we don't do that." You want people to trust the CLPD then start developing relationships with your future citizens (kids).	3/6/2021 7:14 AM
103	Monitor speeding on Erik Street	3/5/2021 6:28 PM
104	Please patrol Lake Ave. with speed traps more often as I witness cars traveling at speeds MUCH higher than the posted 25 MPH speed limit, on a daily basis and I am afraid that one of these days there is going to be a bad accident car vs. pedestrian on this stretch of road, from Lake Shore Dr. to Van Buren St.	3/5/2021 4:22 PM
105	I think it would be beneficial for the department to initiate foot patrols where possible and during decent weather. This should be done in neighborhoods as well as the downtown and strip malls. Police and citizens would be able to interact more frequently. Squad cars cruising around are necessary and give visibililty, but periodic foot patrols would lead to better community engagement, I think.	3/5/2021 2:50 PM
106	Patrol all streets, especially at night. Too many cars are parked on streets overnight and never ticketed.	3/5/2021 2:17 PM
107	More visibility in areas where children are at off times, such as Lippold Park when there are early morning games or later evening practices and parents are just dropping kids off and there are a lot of random people there. There are always kids just standing around on their own waiting for rides, this is the parents responsibility, but it would be nice to see a police presence as well sometimes just to remind anyone that might be thinking its an easy place to do something bad to think better of it.	3/5/2021 12:58 PM
108	Concentrate on the illegal aliens and the crime and drug trafficking they bring into the community.	3/4/2021 1:48 PM
109	Stronger enforcement of speed limit laws	3/3/2021 9:35 PM
110	More visible at schools	3/3/2021 7:20 AM

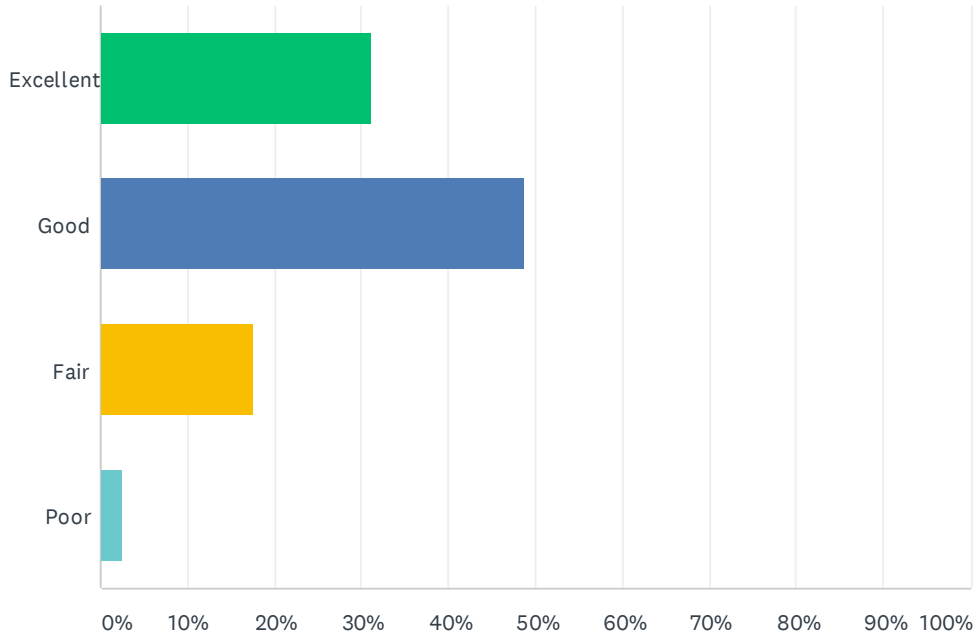
111	Enforce speeding, my street is used as a cut thru street for the stoplight at 14 and McHenry Ave. And they dont seem to think its a big problem that cars fly down our street to bypass the light.	3/3/2021 4:26 AM
112	Increase traffic enforcement. Alot of speeding and dangerous drivers on the road. Primarily on Rt. 31 and downtown (including the downtown neighborhoods). Be more aware of minors and young adults with illegal access to drugs/cigarettes/vapes/alcohol and help prevent it.	3/2/2021 7:27 PM
113	More involvement with kids and community events.	3/2/2021 6:21 PM
114	Gain mental health training, less involvement in schools	3/2/2021 5:36 PM
115	Perhaps a bit more vigilant with distracted driving (cell phone law?).	3/2/2021 4:29 PM
116	More visible before and after school for kids walking	3/2/2021 12:30 PM
117	Move towards combining with the park district police to improve efficiency and response times. Foot patrol/interacting with the community prior to a call for service is always good.	3/2/2021 11:44 AM
118	I live back off north shore and would like to see more presence on the streets back here lot of people speed on north shore and the dead end streets. Children driving golf carts there is a lot of people using east end for access to lippold and want everyone to be safe	3/2/2021 8:58 AM
119	Possibl\y more police sponsored activities	3/2/2021 7:10 AM
120	Increase enforcement of speeding, illegal use of roads for snowmobiles, dirt bikes, motorized bicycles, golf carts.	3/2/2021 6:56 AM
121	in my opinion, the police have always been available for the community. I go back to an earlier comment about how the police were trying to manipulate the situation to paramedic on the screen. It wasn't right.. The officer lied to the paramedic about what said to me by the other person involved in the incident. 2 wrongs do not make a right. It concerned me when I over heard the lied.... Like who can be trusted....	3/2/2021 3:14 AM
122	Seeing more police around the area, there's a new guest that recently moved to crystal lake after being in prison for 24 years, and the community it very worried about that. Also making the police more involved with the community. I grew up in a town where the police were very involved with the community members and that was really nice to see (at the park with the kids, riding bikes in the neighborhoods in the summer)	3/1/2021 9:22 PM
123	Be good community members and stewards, first and foremost; use physical force as a LAST resort. Ensure that all members of the community are treated equally and with respect at all times.	3/1/2021 9:05 PM
124	- distracted driving enforcement (danger especially to pedestrians and bicyclists. - Encourage bicycling for transportation and teach bicycling in traffic safety. I would be glad to help with that.	3/1/2021 8:58 PM
125	I would like to see you more at schools. There are kids the walk home alone and im always worried something might happen to them. Speeding and crime activity is a given. As an immigrant i would like my kids to attend more educational seminars	3/1/2021 8:42 PM
126	I would love more of a presence during drop-off/pick-up school hours at Indian Prairie. We have called for years before, and while police always come out to monitor, it is kind of short lived, and folks are back to speeding 40 mph down Village Rd. and speeding down Warrington Lane (used as a cut through to get to school line). It's a circus when parents are trying to get their kids to school, and while I realize that everyone is just trying to get to school, sometimes these caregivers, dropping off kids, do dangerous things in their cars (U-turns in intersections, speeding, cutting people off, illegal left turns). Just don't want anyone to get hurt.	3/1/2021 8:35 PM
127	It would be nice to see a few more patrols through Oakbrook Estates.	3/1/2021 8:19 PM
128	Notifications of criminal activity	3/1/2021 6:45 PM
129	Foot and neighborhood patrols, educational seminars	3/1/2021 5:59 PM
130	More foot and neighborhood patrol, definitely especially in areas prone to crime. Visibility in businesses could be increased and more notification and SOONER of criminal activity and crime prevention strategies.	3/1/2021 5:44 PM
131	More visibility in areas known for auto break ins.	3/1/2021 5:17 PM

132	There needs to be broader communication of actual and potential incidents. Local news reporting in the 21st Century has diminished considerably and there is no good source to gather intelligence on potential threats in the city. Better dissemination of critical incidents, and trends would be very helpful setting my family's security posture.	3/1/2021 5:10 PM
133	Presence is the biggest deterrent. I live on Pomeroy and cars use it to bypass stop signs and signals so they tend to speed down the street. Presence at various times (more at night) would deter speeding.	3/1/2021 4:56 PM
134	Again, we haven't been around much. We live in one of the quieter neighborhoods, well off a main drag, and I think I've seen one patrol car pass our house in our few months in town. That feels like the right amount for our neighborhood, but I can't really speak to other parts of town. I have positive memories growing up of Officer Friendly school visits and bike safety 'rodeos' run by the police, so I'm for more of that. I'm not really for random checkpoints and police militarization.	3/1/2021 4:23 PM
135	Let people know of criminal activity in their area	3/1/2021 4:22 PM
136	continue doing a good job	3/1/2021 1:44 PM
137	I like to be aware of criminal activity, for example, breaking into cars and stealing. This way we can take extra precautions.	3/1/2021 1:02 PM
138	while on patrols stop and talk to residents to get to know them allowing us to know them. They are excellent people with a very dangerous job to do	3/1/2021 1:02 PM
139	I'd like to see special training or education for police and the community on overcoming systemic racism.	3/1/2021 12:07 PM
140	Body cams and descalation training are important.	3/1/2021 12:07 PM
141	additional training with regards to addiction, participation along side the community: such as wearing a mask when the rest of us understand why, maintain separation of political views when dealing with the public. Be aware of social services and put them on the same level of protecting our community as the police force. I support ongoing education in both areas.	3/1/2021 12:06 PM
142	Your officers should take special classes on how too drive broken cars. start broke engines. and transmissions... make a community Emergency evacuation plan for our community too strengthen relations between the department and the community.	3/1/2021 11:52 AM
143	Decrease unnecessary tickets for small vehicle infractions - people are suffering financially and that does not help the perception of police in the community. Appearances at community events is great and the kids love it!	3/1/2021 11:48 AM
144	I think they're doing a good job with the current processes.	3/1/2021 11:42 AM
145	I wish the intersection as crystal lake and walkup would have a squad car there ever so often. To me it’s the most dangerous intersection as it seems nobody understands how to do a 4 way. I’ve almost been hit multiple times there, the last time I had to swerve into oncoming traffic because of a poor driver.	3/1/2021 11:00 AM
146	I feel that being in Law Enforcement is really tough right now. My request is that you guys do what you can to stay open and transparent with the community in all ways possible. Openness is what will allow people to feel more comfortable. I'm not saying that I personally feel uncomfortable with you guys, however I think that in this climate, building up trust from the community is really important.	3/1/2021 10:43 AM
147	Increase traffic enforcement	3/1/2021 10:41 AM
148	Cell phone law enforcement	3/1/2021 10:39 AM
149	Sometimes the speed of drivers on 176 seems to be higher than 30-35mph. Other than that I think they do great work.	3/1/2021 10:26 AM
150	Neighborhood patrols	3/1/2021 10:04 AM
151	I wish they would come to our neighborhood at night once in a while.	3/1/2021 10:00 AM
152	I think PD presence is great; they're very visible patrolling throughout the city.	3/1/2021 9:54 AM

153	If there's one thing all law enforcement needs to do is lead by example. Proper use of turn signals, etc	3/1/2021 9:45 AM
154	Continue to be proactive. Join the county narcotics task force to fight the drug trade in our city. I only read about them making drug busts in our city. I'd like our PD to be a part of that to get drug dealers off of our streets.	3/1/2021 9:43 AM
155	Crack down on fireworks violations!!! Very easy to identify sources of culprits in our neighborhood along Briarwood/North/Snowberry/Gardenia. Happens SEVERAL months of the year & is extremely disturbing to pets & people!	3/1/2021 9:43 AM
156	See #19	3/1/2021 9:28 AM
157	It would be awesome to have faces to go with our police department, especially for my kids. They are more likely to feel comfortable in an emergency if they've seen/met more officers. So perhaps more time on foot so we can see them?	3/1/2021 9:22 AM
158	Increased cell phone monitoring	3/1/2021 9:22 AM
159	There should have been some kind of Town Hall or other public notification about Cayce Williams. It's a bad look that not a peep has been said	3/1/2021 9:21 AM
160	More visibility downtown, I think everything is pretty fair.	3/1/2021 9:12 AM
161	I may live in a sheltered area of CL but to me it's mostly nuisance cases. Four wheelers driving on the road, go karts, mini bikes, and the occassional motocross down the sidewalk. I think traffic enforcement would be better served on side streets in the mornings with people on the way to work as well as on the way home. Not sitting in the same spot for long periods of time on 14 where everyone knows they are.	3/1/2021 9:11 AM
162	Tough question. This sounds impossibly naive but crime prevention should be the focus for every LEO. Less time spent clocking speeders, more time spent driving through neighborhoods with open windows getting to know people. Less time "policing," more time serving and protecting. I think it's also important for the department to look at usage rates (for lack of better terms) from citizens. We owned a townhome for 7 months before selling because our neighbor called CLPD on us so frequently. She played the bully and victim early and often in our "relationship. We made repeated requests to communicate with an officer present and were always denied. We lived through a hellish year on top of Covid. Each visiting officer could only tell us to call the department on her with complaints. But we're not those people. We're don't need a badge to communicate. We don't believe it is the job of the police department to get involved if a neighbor doesn't like where you put your trash cans on your own property or to visit a family at 10a that's exercising together in the living room because Covid shut the gym down. The police have better things to do. The department should take steps with citizens like this to reinforce this idea and to ensure that the people being called on in these circumstances are being protected.	3/1/2021 9:11 AM
163	Driving Enforcement, I still see lots of Stop Sign fail to stop throughout all of Crystal Lake but mostly in Coventry on Dartmoor and Berkshire. And when CLS is released from school Dartmoor and Nottingham are raceways for them. This is not all the time but it happens.	3/1/2021 9:09 AM
164	More visible at schools and businesses	3/1/2021 9:03 AM
165	Follow up on crimes against Crystal Lake residents for Internet based incidents. The jurisdiction is still local.	3/1/2021 8:59 AM
166	notifying citizens of criminal activity	3/1/2021 8:50 AM
167	Increase stop sign enforcement, especially at Village & Golf Course!	3/1/2021 8:48 AM
168	Foot patrols would be a good addition.	3/1/2021 8:39 AM

Q19 Please rate the community events/programs offered by the Crystal Lake Police Department. Please comment suggestions for improvement:

Answered: 193 Skipped: 33



ANSWER CHOICES	RESPONSES	
Excellent	31.09%	60
Good	48.70%	94
Fair	17.62%	34
Poor	2.59%	5
TOTAL		193

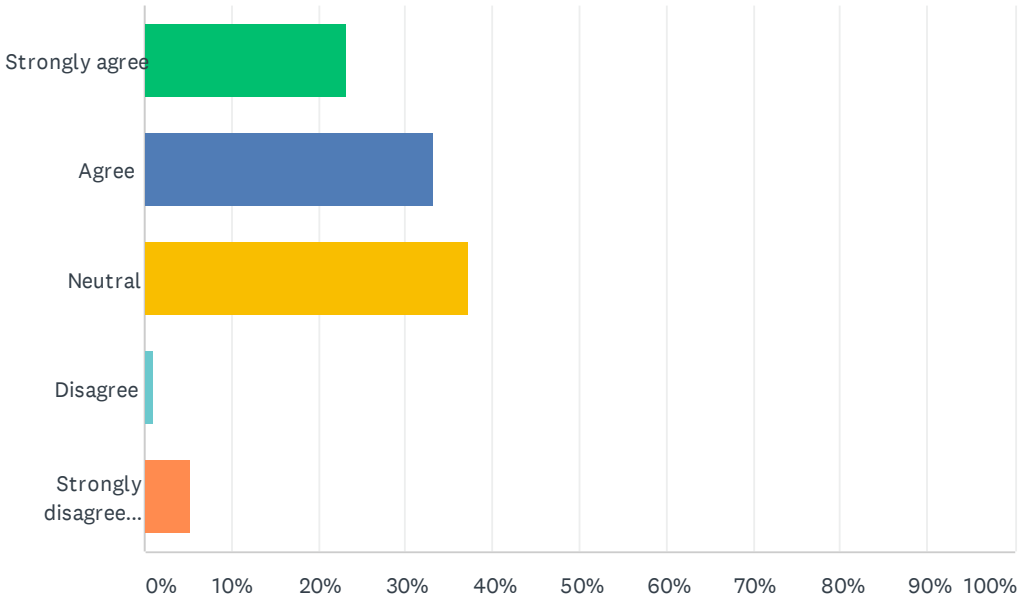
#	HOW CAN WE IMPROVE?	DATE
1	I don't know of many programs, other than coffee with the chief.	5/29/2021 6:02 PM
2	My kiddo would love to see the real fire trucks and firemen again in person, can you host the fire prevention event again, that used to take place pre covid?	5/29/2021 3:13 PM
3	Make events and programs more well known	5/29/2021 9:42 AM
4	I don't know where to find this information	5/14/2021 7:58 AM
5	I'm unaware of programs and events.	5/13/2021 10:23 AM
6	Don't know much about them. Better advertisement of same to residents	5/13/2021 8:40 AM
7	stop being racist	5/11/2021 10:28 PM
8	Better publicity for events.	5/10/2021 4:09 PM
9	Hire someone who cares about the community we live in so you don't have to ask residents. Another case of being reactive and not proactive.	5/2/2021 6:52 PM
10	I have no suggestions to offer	5/2/2021 5:43 PM

11	I was impressed with police involvement in BLM protests	4/24/2021 11:19 PM
12	This survey is an excellent example. Thank you for asking our opinion.	4/17/2021 8:00 AM
13	More inclusion of people of underrepresented identities	4/16/2021 2:11 PM
14	I'm not sure how often these events happen. Perhaps consider better socialization on social channels.	4/15/2021 8:50 AM
15	OFFER MORE OF A VARIETY	4/8/2021 3:35 PM
16	Keep a good focus on the kids. They are most impressionable that can last forever.	4/8/2021 1:21 PM
17	i beleive you are very good department	4/5/2021 10:02 AM
18	Communicate to the public on the events and programs.	4/3/2021 10:54 AM
19	Not sure what any events/programs are.	3/24/2021 1:45 PM
20	I am not aware of your events...can’t respond to the question	3/22/2021 10:00 AM
21	Better communication of scheduled events	3/22/2021 9:46 AM
22	I don't know of any so if there are maybe better communication to reach residents.	3/15/2021 7:19 AM
23	I didn't even know any of these existed. I don't know if it's normal for city police to offer self defense classes, I've only experiences in college settings. But I would sign up for something like that.	3/12/2021 12:02 PM
24	Haven't been to community events due to the stupid virus. Sorry.	3/10/2021 7:24 PM
25	Not aware of any.	3/8/2021 11:28 AM
26	It aware of any events put on by PD.	3/6/2021 8:05 PM
27	More involvement all around (with the exception of during this pandemic). We went to support "cop on top" at Dunken Donuts and not a single officer said hi to my kids. They didn't even know why we were there.	3/6/2021 7:14 AM
28	Make it fun for families with older (teens) children	3/5/2021 5:50 PM
29	Would maybe like to see a few more officers on foot or bicycle in the downtown and main beac areas.	3/5/2021 4:22 PM
30	See my previous suggestion.	3/5/2021 2:50 PM
31	I’m not aware of any	3/2/2021 12:30 PM
32	Unaware of any programs, so I have no rating.	3/2/2021 11:44 AM
33	Encourage non motorized transportation.	3/1/2021 8:58 PM
34	I think you need more advertising...not everybody knows the things you do.	3/1/2021 8:42 PM
35	I'd like to see more "fun" interaction. Schedule a morning of a soccer game with with kids and basketball with older kids and flag football with adults.	3/1/2021 5:17 PM
36	Be more visible. Again, hard to do without local newspapers to get the word out.	3/1/2021 5:10 PM
37	I'm not really aware of what programs are offered, so I suppose that's why I say 'fair.' Perhaps that's more on me than the police department, though.	3/1/2021 4:23 PM
38	no opinion	3/1/2021 1:44 PM
39	Add Auto Repair.	3/1/2021 11:52 AM
40	Should have something like the fire department does, open house of sorts.	3/1/2021 11:00 AM
41	Better advertising? I didn’t know you had any.	3/1/2021 10:26 AM
42	I retired and am now a school bus driver. Your newsletter said you had officers riding on the buses and enforcing stop arms. Why did you lie?	3/1/2021 9:28 AM
43	Any children’s programs are always positive.	3/1/2021 9:12 AM

44	I was unaware there were any	3/1/2021 9:11 AM
45	I am not familiar enough with programs to rate this properly	3/1/2021 9:11 AM
46	Caps and Coffee on Fridays so that I may be able to go.	3/1/2021 9:09 AM

Q20 The Crystal Lake Police Department makes appropriate use of social media:

Answered: 207 Skipped: 19



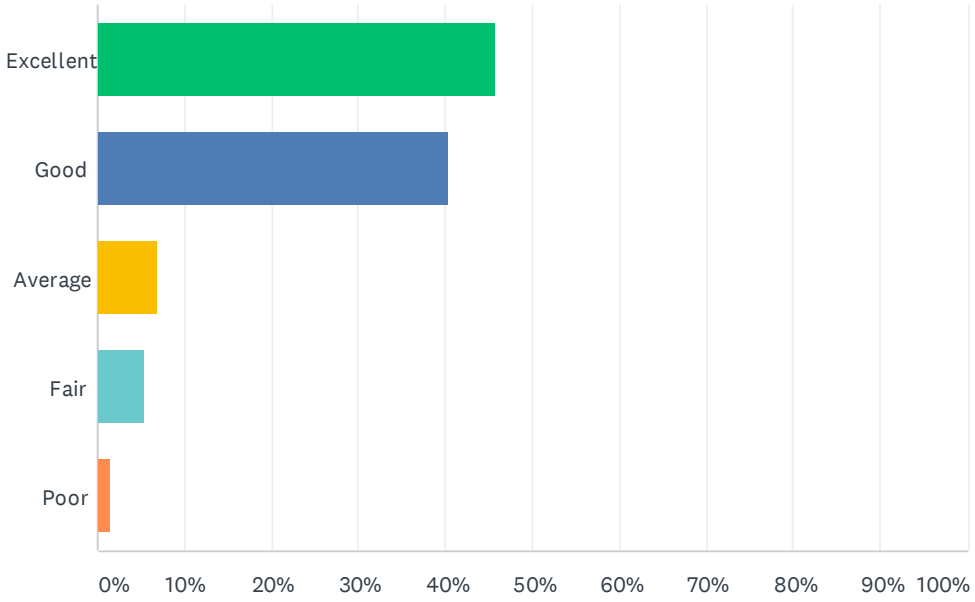
ANSWER CHOICES	RESPONSES	
Strongly agree	23.19%	48
Agree	33.33%	69
Neutral	37.20%	77
Disagree	0.97%	2
Strongly disagree (please specify)	5.31%	11
TOTAL		207

#	STRONGLY DISAGREE (PLEASE SPECIFY)	DATE
1	they shouldn't be pushing their propaganda anywhere	5/11/2021 10:28 PM
2	Don't know	5/2/2021 5:43 PM
3	I never see it	4/15/2021 3:46 PM
4	I don’t really see anything on social media I look at.	4/2/2021 9:23 PM
5	Stay off social media. Unprofessional	3/26/2021 2:16 AM
6	In general, yes, you have very fun posts. I was disappointed to not see anything posted denouncing the insurrection. Even the IACP statement (that was a PR band-aid and even dismissing concerns at the end) wasn't posted to social media where you do have control of content.	3/12/2021 12:02 PM
7	When given the opportunity to publicly respond to the January 6 attack on our capitol, the CLPD decided not to use social media to condemn those attacks.	3/10/2021 8:48 PM
8	It's been better recently but did more of what you've recently done.	3/6/2021 7:14 AM

9	Maybe I just don’t see it but I hardly see anything from you guys.	3/1/2021 10:26 AM
10	There should have been a post about Cayce Williams	3/1/2021 9:21 AM
11	I am not familiar enough with the use of social media to rate this properly	3/1/2021 9:11 AM

Q21 Please rate the overall performance of the police department:

Answered: 218 Skipped: 8



ANSWER CHOICES	RESPONSES	
Excellent	45.87%	100
Good	40.37%	88
Average	6.88%	15
Fair	5.50%	12
Poor	1.38%	3
TOTAL		218

#	IF YOU RATED THE OVERALL PERFORMANCE OF THE POLICE DEPARTMENT AS FAIR OR POOR, WHAT DOES THE POLICE DEPARTMENT NEED TO IMPROVE?	DATE
1	Be around to enforce some laws	5/29/2021 7:00 PM
2	Patrolling high crime neighborhoods	5/29/2021 12:28 PM
3	Not applicable. Not seen in my neighborhood	5/29/2021 10:51 AM
4	More presence at neighborhood that are having high crime	5/29/2021 10:17 AM
5	How many times do I have to tell you what is wrong with you?	5/19/2021 8:57 AM
6	they need to improve literally everything	5/11/2021 10:28 PM
7	Pay being more proactive not reactive	5/2/2021 6:52 PM
8	See # 18 above	5/2/2021 3:09 PM
9	I'm worried that with increasing diversity, some police may be racist based on demographic of 90+ white. Does the CL PD receive diversity training? Sexual discrimination training?	4/13/2021 2:33 PM
10	I live near the high school and students speed down my street and blow the stop sign daily. I can't even let my children play in the front of our house for fear they will be hit by a car there. I	3/12/2021 2:36 PM

	have never seen a police officers pull any of them over or issue a single citation at our intersection. I realize the CLPD can't cover all areas at once and may not even be aware of this issue, but I haven't really known how to go about reporting my concerns either.	
11	I am very happy to see this survey was put together and well advertised — it is missing a really important factor though: You ask about age and sex, but don't ask about race, religion, sexual identity, and socioeconomics—which would help identify specific issues along discriminatory lines	3/12/2021 12:02 PM
12	Citizen review board, body cams, more diversity	3/10/2021 8:50 PM
13	When gathering this survey information, asking about a person's race/religion/SES would help identify specific issues along racial lines.	3/10/2021 8:48 PM
14	Needs more transparency, body cams and community engagement/crime prevention	3/6/2021 2:09 PM
15	I didn't see a place for this, but I want to call out the excellent job done at the train station to prevent dangerous crossings.	3/2/2021 11:44 AM
16	Patrolling and ticketing expired vehicle stickers I see expired tags daily	3/2/2021 8:58 AM
17	There's always room for improvement even if you give great service. Keep up the good work.	3/1/2021 10:26 AM

Q22 Do you have any suggestions or recommendations for how to improve the services of the Crystal Lake Police Department?

Answered: 91 Skipped: 135

#	RESPONSES	DATE
1	Get more involved in our neighborhoods.	5/29/2021 9:13 PM
2	Maybe patrol the neighborhoods to stop or cut down on the dangerous speeding	5/29/2021 7:00 PM
3	Nope, just continue to be there for us! Your job doesn't end with finding criminals or solving cases you are help when needed in so many situations. Your officers were there to help me when I called for a wellness check of a dear friend that didn't end well. They performed their job and was always asking if I was OK. It helped make a horrible situation easier	5/29/2021 1:55 PM
4	More cops!	5/29/2021 10:17 AM
5	Please be more present in the neighborhoods.	5/29/2021 8:46 AM
6	Being friends.....	5/20/2021 11:55 AM
7	Stated above. Stop acting like you're better than the people you serve.	5/19/2021 8:57 AM
8	Just be more visible in the neighborhoods. Four Colonies Park included.	5/16/2021 12:41 PM
9	The officer could not print the form for the accident report so he gave me to report # and his badge # to go on line. I didn't realize it would cost me $15.00. Then the report came in the mail the day I paid for it. So more clarification about it.	5/14/2021 7:58 AM
10	Continue to have dialogue with groups interested in increasing awareness of racism. Hire minorities. Not sure if body cameras are used, but I think they should have them.	5/13/2021 10:18 PM
11	Keep working hard as you already do, and don't stop training. There are always ways to improve, and for everyone's safety, training is a big deal.	5/13/2021 12:02 PM
12	Probably going to need more trained officers in the future since everyone is fleeing the cities.	5/12/2021 10:49 AM
13	if you haven't yet, body cams, mental health professionals should be first responders when it comes to mental health crises NOT police, make them learn anti-racist material so they can unlearn their racist behaviors	5/11/2021 10:28 PM
14	See #18	5/10/2021 5:21 PM
15	It's a tradeoff between wanting to keep a low profile so to not attract the anti-police loons and keeping us civilians safe. It's tough to have the public eye on you so you can never make a mistake.	5/10/2021 4:09 PM
16	None	5/3/2021 1:09 PM
17	Better job of enforcing city ordinances	5/2/2021 6:52 PM
18	Keep doing what you are doing. Plan and coordinate protests with protest planners, but be prepared to decisively quash any violence or destruction if the protest turns that way. Never let our citizens' homes and livelihoods be destroyed and our citizens be held hostage as so many other cities have regretfully done.	5/2/2021 5:43 PM
19	Please don't act annoyed when you are called with a noise complaint. There is a noise/nuisance ordinance. 11:00 p.m. as I recall unless that has changed. If so it should be stated in the city newsletter. The city newsletter also should be published in Spanish so there is better understanding of our ordinances. No harm in trying.	5/2/2021 3:09 PM
20	Allow on street parking in residential neighborhoods without the need to register vehicles overnight.	4/24/2021 11:52 PM
21	Body cameras required when interacting with the public, stats on	4/24/2021 11:19 PM

	stops/searches/seizures/detainment including gender/race/age of subject readily available, increase training of de-escalation	
22	Wish the non emergency calls would still go to the actual police department and not the call center when city hall is closed.	4/24/2021 5:48 PM
23	Keep up the great work	4/18/2021 8:08 AM
24	Remember always, yours is not a popularity contest. If you look across our nation, popularity is an ever increasing danger to policing our country. Laws are for all of us, and I deeply acknowledge that the job of all PD's is becoming harder each day. CLPD will always have my support.	4/17/2021 8:00 AM
25	Increased diversity training and trainings regarding mental health support for the community Increased intentional recruitment of diverse staff And, once these trainings are implemented (and some may already be in the works) to communicate that broadly with the community	4/16/2021 2:11 PM
26	No but thank you for service to community	4/15/2021 3:46 PM
27	Hi, I think you're doing great work, but there are just a couple of nice-to-have's that I think would be helpful and cool: 1. Can you make sure that any announcements are socialized on all social platforms equally. This may be the case, but some people don't use Facebook and Twitter. So ensuring all announcements go through both channels will make sure followers on both channels get all the information. 2. Are there officers that ride bikes? It's been a while since we've all been out in public, but I couldn't remember. If not, it would be pretty cool to see officers downtown, at main beach, and at other usual spots on bikes. Might be more for outreach, but it could still be pretty cool. Thanks for listening!!	4/15/2021 8:50 AM
28	I am concerned about all the new vehicles that possible the PD is becoming too militarized. Do you receive federal equipment?	4/13/2021 2:33 PM
29	Adhere to consistent application and enforcement of the law. (Your jobs have become more difficult recently but there are still many citizens that support you.)	4/12/2021 7:39 PM
30	Again, please pull people over for not using turn signals. Also and I should note I have no evidence to believe this is a problem in the CL community or that any officers in CLPD have ever exhibited this behavior, please keep in mind the perceptions that minority racial or ethnic groups may have of policing in the broader social context. I know you already do this but I wanted to say it. We appreciate your dedication to the job and community.	4/10/2021 8:43 AM
31	Please keep up the excellent work. You are supported by many in the community.	4/9/2021 9:20 PM
32	Increase routine patrols rather than just responding to calls for assistance. Just the presence of police on the streets is a deterrent to unlawful behavior.	4/3/2021 10:54 AM
33	see previous answers	4/3/2021 9:48 AM
34	Maybe, showcase an officer and his strengths monthly on FB, allowing the people to get to know them by name. Or they could do this in CL mailers on community.	3/31/2021 5:44 PM
35	Not at this time.	3/27/2021 11:29 AM
36	None	3/27/2021 11:19 AM
37	Revamp this survey, questions are optional and about police officer interactions when i've never had one	3/24/2021 7:39 PM
38	not sure, I think they're doing good and do their jobs.	3/24/2021 1:45 PM
39	Improved communication of activity and events. Positive feedback on how citizens are following the law.	3/22/2021 9:46 AM
40	Increase mental health awareness, include social workers on mental health calls, especially for teens, increase diversity and implicit bias training	3/21/2021 3:18 PM
41	See #18 above.	3/15/2021 7:19 AM
42	1. Implicit bias training 2. Better use of social channels to communicate with community members	3/13/2021 6:07 PM
43	I like that you hired a officer with a background in social work. So many things that get hostile	3/12/2021 10:44 PM

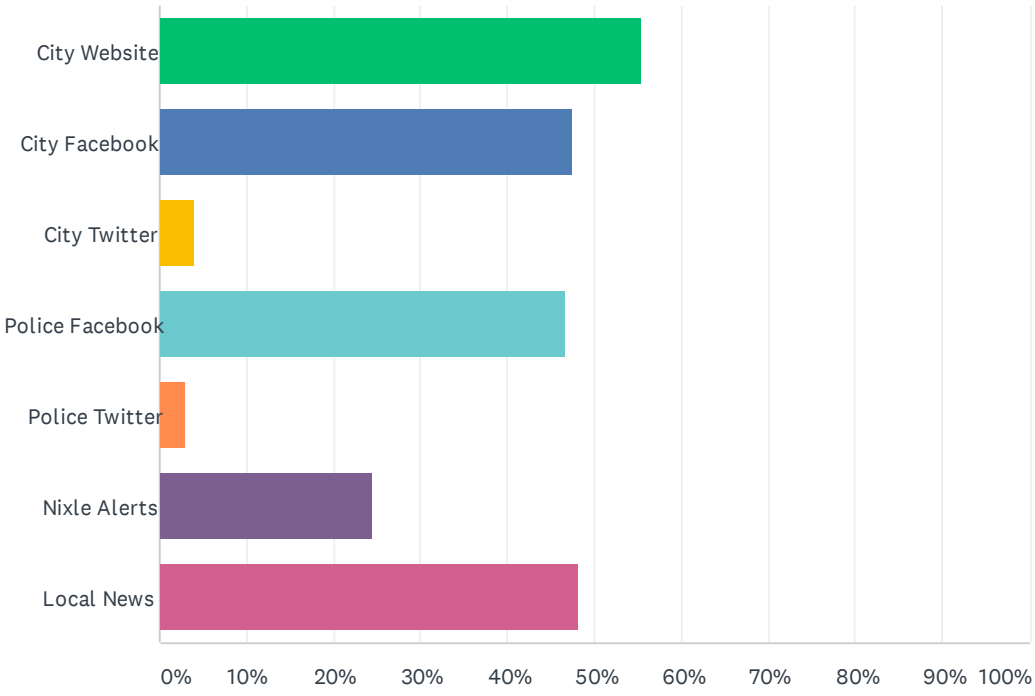
	probably don't need to be.	
44	Host community discussion forums and become more visible as community members	3/12/2021 2:36 PM
45	1. Have more social workers as first responders when appropriate. 2. Accelerate implementation of body cameras. 3. Work with city council to improve laws and policies such as oversized parked vehicles blocking traffic lanes, excessively long yellow lights that encourage running, and lack of coordination of signals along US14 between Pingree and Sands Rds.	3/12/2021 12:50 PM
46	I know there has been some efforts to attain the solutions by Campaign Zero — is that a continuous behind the scenes effort? I haven't see CLPD initiate this without the community pushing for it. Which tells me you aren't interested in doing so, which may not be true, but I haven't heard otherwise.	3/12/2021 12:02 PM
47	I think the Crystal Lake Police Department should not be a part of NIPAS nor the DEA Regional task force and instead should join the McHenry County multi jurisdiction SWAT team as well as the McHenry County Narcotics Task Force. Why are we paying for two different elements?	3/11/2021 8:33 PM
48	Enforcement of city ordinances.	3/11/2021 12:31 PM
49	Add a citizens review board, car and body cams, adapt and use all tenets of campaign zero.	3/10/2021 8:50 PM
50	Increase the amount time spent on de-escalation training. Add a social worker to address mental health issues in adults and adolescents.	3/10/2021 8:48 PM
51	Keep doing what you have been doing before this whole pandemic started.	3/10/2021 7:24 PM
52	Stop and say hi to residents when they are out in front of their houses in the summer. There are a lot of us who support the police and would like to meet you all.	3/6/2021 8:05 PM
53	We think you all do an exceptional job	3/6/2021 7:46 PM
54	There was one event (in 36 years) several years ago that I do recall that I was not pleased about. My son, and adult (Airline Captain) was visiting us at our current home [redacted] and he had parked my wife's car and walked by our old house at [redacted] He was not aware that anyone was concerned about his walking by the house, on the sidewalk, but the residents called the CLPD. An officer came by my house (ran my wife's plates obviously) and quizzed my son about his looking at the house (that he grew up in). The officer's tone was rather threatening and he suggested that my son could be charged with disturbing the peace. My son pushed back questioning such an assertion and the officer left.	3/6/2021 6:49 PM
55	No	3/6/2021 2:27 PM
56	Utilize social services to assist community members wit social or mental health concern	3/6/2021 7:59 AM
57	More community involvement and outreach.	3/6/2021 7:14 AM
58	Does CLPD offer any fire arms training for citizens? I don't engage in social media, so newsletters, articles in the city newsletter, and emails are the ways I like to stay in contact.	3/5/2021 2:50 PM
59	Again, please patrol all streets, every day and every night.	3/5/2021 2:17 PM
60	just keep the lines of communication open. Part of the reason people feel safe in Crystal Lake is because we feel informed. But also, a reminder to the front desk or non-emergency receptionists, that I'm sure you get a lot of ridiculous calls, but sometimes people don't know who to call and when you do make that call and then are treated like you are an idiot for calling, it makes you not call that second time and that second time might be the one that makes the difference in a situation.	3/5/2021 12:58 PM
61	Continue to be vigilant concerning the illegal aliens and are crime and drug trafficking they bring.	3/4/2021 1:48 PM
62	Continue to exercise great discretion and selectivity when hiring officers. Provide them with strong training. Find individuals with a strong character, sense of justice, desire to serve and protect, and, ideally those with strong values and ideals	3/3/2021 9:35 PM
63	Make sure they are well funded and allowed to do the job they are trained to do. None of this "defund the police" garbage.	3/3/2021 9:21 AM

64	Keep up the good work on fb. I love your spotlights on different officers and programs. I love the jokes and memes when they're relevant.	3/2/2021 6:21 PM
65	Nothing that I can think of at this time.	3/2/2021 4:29 PM
66	I covered these above, but in short: More service and less arbitrary hurdles from the front desk. Lose the thin blue line and actively address the often toxic culture of the police service. Require body cams if we don't have them yet. Require psych evals every few years to detect growing discontent/radicalization. Recommend regular therapy check-ins for officers to try to address officer depression and prevent suicides. Seek efficiency improvements with outdated adjacent agencies.	3/2/2021 11:44 AM
67	I'm retired and spend a lot of time on crystal lake fishing Lakewood patrols it but there is a lot of reckless people and kids on jet skis out there	3/2/2021 8:58 AM
68	Hire more police. I specifically in person asked a police sergeant in the police office to please put a stop to the ongoing crime and unruliness in my neighborhood. He told me he had only seven officers on duty for all of crystal lake and he suggested I provide specific times he could patrol my neighborhood. I expect to feel safe at all times and if seven officers isn't enough to provide that service then please increase the budget and capacity of the police force.	3/2/2021 6:56 AM
69	CLPD does a very fine job.	3/1/2021 8:35 PM
70	It would be great to get to know the officers better. Get them out talking to people so everyone can see they are there to help and not an adversary.	3/1/2021 5:59 PM
71	The only thing I am not happy about is that you have not introduced [redacted], Trevor, as a new officer on fb. Yes, I'm the one who met him on his first day and hugged him turning on his microphone. Lol BUT, I have been waiting to see his introduction. I've supported him since first grade and continue to be proud of the young man he is and that he is now a CL officer.	3/1/2021 5:17 PM
72	Communications campaigns. Higher visible profile within community events. Approachability. I spend a lot of time with LEOs and firefighters all over the country whether at shooting events, training events, veteran's events, playing hockey, etc. They are all very friendly and approachable and in their neighbor / friend modes. There are very few CLPD or FD staff that I run across in those venues, and those that I have run across are not the most approachable or friendly. Conversely, Carpentersville, LITH, Elgin, Glencoe, Orland Park, etc. are all much more open, comfortable, and friendly.	3/1/2021 5:10 PM
73	Maybe conduct neighborhood gatherings so people can meet the officers. I live in an area where there are multiple Sheriffs, but I do not know any officers personally.	3/1/2021 4:56 PM
74	Not at this time.	3/1/2021 4:23 PM
75	Required body cameras	3/1/2021 4:22 PM
76	no	3/1/2021 2:00 PM
77	I really don't.	3/1/2021 1:02 PM
78	Keep doing what you are doing.	3/1/2021 1:02 PM
79	More training and education around systemic racism.	3/1/2021 12:07 PM
80	continue to build respect for all people As a small business owner, I have felt nothing but support from the PD in the downtown - officers are aware of what's going on and have been willing to listen and watch as needed, plus simply to engage and let us know they are there. I appreciate that. Very basic, but it makes me know they are there and I can call on the Police Dept if needed. Thank you.	3/1/2021 12:06 PM
81	a Evacuation plan for the community too build relations between the community and the department.	3/1/2021 11:52 AM
82	Decrease unnecessary tickets for small vehicle infractions - people are suffering financially and that does not help the perception of police in the community. Appearances at community events is great and the kids love it!	3/1/2021 11:48 AM
83	I didn't even know you were on social media; maybe have an article in the city paper talking about ways you engage with the community.	3/1/2021 11:00 AM
84	I don't know your job and for me to try and say what you need to do better feels a bit ignorant	3/1/2021 10:26 AM

	to me. I haven't noticed any lack of service.	
85	Coffee or such with residents and command staff	3/1/2021 10:04 AM
86	None!	3/1/2021 9:54 AM
87	Be proactive. Join local task forces.	3/1/2021 9:43 AM
88	More transparency and address the Cayce Williams concern in some form	3/1/2021 9:21 AM
89	I'd like to see more enforcement of nuisance issues like garbage cans overflowing in front of the garage, broken down vehicles in driveways, general collections of junk in yards. When I used to walk my dog I could easily point out 2-3 vehicles with long expired tags which were obviously not going anywhere.	3/1/2021 9:11 AM
90	No, keep up the good work and thank you for keeping our community safe!	3/1/2021 8:48 AM
91	Just keep doing what you are doing.	3/1/2021 8:39 AM

Q23 Please indicate how you receive information pertaining to the City of Crystal Lake. Please check all that apply.

Answered: 204 Skipped: 22



ANSWER CHOICES	RESPONSES	
City Website	55.39%	113
City Facebook	47.55%	97
City Twitter	3.92%	8
Police Facebook	46.57%	95
Police Twitter	2.94%	6
Nixle Alerts	24.51%	50
Local News	48.04%	98
Total Respondents: 204		

#	OTHER (PLEASE SPECIFY)	DATE
1	Facebook	5/29/2021 8:51 PM
2	Community Facebook page.	5/29/2021 6:14 PM
3	Crystal Lake Facebook posts by citizens.	5/29/2021 6:02 PM
4	Also through the mail.	5/29/2021 8:27 AM
5	Not cool my 5th amendment	5/20/2021 11:55 AM
6	City News Letter	5/16/2021 12:41 PM

7	city newsletter	5/14/2021 8:08 PM
8	City Newsletter	5/13/2021 2:20 PM
9	Friends/Word of mouth.	5/13/2021 10:23 AM
10	monthly city newsletter mailed to my home	5/13/2021 8:40 AM
11	City Letter	5/12/2021 10:49 AM
12	At home mailings. Not all residents agree and support social media or the NW Herald	5/10/2021 5:21 PM
13	City monthy newsletter and daily newspaper	5/10/2021 4:09 PM
14	City letter which should also be published in spanish	5/2/2021 6:52 PM
15	City Newsletter	5/2/2021 5:43 PM
16	Ring alerts	5/2/2021 3:09 PM
17	I don’t trust Facebook	4/18/2021 8:08 AM
18	city letter	4/15/2021 6:10 PM
19	City newsletter	4/15/2021 3:46 PM
20	City Newsletter predominantly	4/13/2021 2:33 PM
21	City Newsletter	4/10/2021 8:43 AM
22	THE CITY LETTER	4/8/2021 3:35 PM
23	City of Crystal Lake email newsletters.	4/8/2021 1:21 PM
24	City Letter	4/6/2021 8:49 AM
25	newsletter most of all	4/5/2021 10:02 AM
26	City Letter	4/3/2021 12:37 PM
27	city news letter, police/city twitter	4/3/2021 9:48 AM
28	City Newsletter	3/26/2021 5:56 PM
29	City of CL newsletter that comes in the mail	3/25/2021 9:29 AM
30	Ring app	3/24/2021 1:45 PM
31	Neighbors	3/22/2021 10:00 AM
32	Articles in the Northwest Herald	3/22/2021 9:46 AM
33	City of Crystal Lake Newsletter.	3/15/2021 7:19 AM
34	City newsletter	3/12/2021 12:50 PM
35	Just added Nixle today, so I wanted to note it even though I haven't officially used it yet	3/12/2021 12:02 PM
36	City Newsletter	3/11/2021 12:31 PM
37	Talking to officers when I see them.	3/10/2021 7:24 PM
38	USPS monthly bulletin	3/7/2021 1:29 PM
39	Crystal Lake Newsletter	3/6/2021 2:27 PM
40	northwest herald	3/6/2021 1:00 PM
41	City Letter	3/6/2021 7:59 AM
42	CL notifications in the mail	3/6/2021 7:14 AM
43	City Newsletter	3/5/2021 4:22 PM
44	I don't know what a Nixle alert is.	3/5/2021 2:50 PM

45	Ring notifications, Neighborhood notifications	3/5/2021 12:58 PM
46	Email subscriptions to City Hall meetings, etc.	3/3/2021 9:35 PM
47	Family members and patients	3/2/2021 6:51 AM
48	City Newsletter, E-Mail, NW-Herald	3/1/2021 8:58 PM
49	Email	3/1/2021 4:56 PM
50	city newsletter	3/1/2021 12:06 PM
51	https://patch.com/illinois/crystallake/crystal-lake-police-blotter-underage-drinking-retail-theft	3/1/2021 11:52 AM
52	City Newsletter	3/1/2021 11:48 AM
53	The monthly paper. Wouldn’t mine other ways but didn’t even know it was available.	3/1/2021 11:00 AM
54	Quarterly mailer from the city.	3/1/2021 9:43 AM
55	Newsletter	3/1/2021 9:28 AM
56	CL emails	3/1/2021 9:11 AM
57	City newsletter	3/1/2021 9:11 AM