

Frequently Asked Questions

1	**Can I pick up the smoke alarm(s) from the fire department and install them myself?**	No, the Crystal Lake Fire Rescue Department is not permitted to hand out smoke alarms per the program's rules. An appointment must be made and the Crystal Lake Fire Rescue Department must install the smoke alarm(s).
2	**How many smoke alarms can the Department install?**	The Crystal Lake Fire Rescue Department is able to install as few or as many smoke alarms per qualifying home as needed.
3	**Can business owners, landlords, or complex managers request smoke alarms to be installed in their properties?**	No, a business owner, landlord, or complex manager must install their own smoke alarms for their tenants. The installation of smoke alarms through the Be Alarmed! Program is for homeowners only.
4	**Are bed shaker alarms available for residents who are deaf or hard of hearing?**	Yes, the Crystal Lake Fire Rescue Department will be able to provide a bed shaker alarm to residents who need it. Bed shaker alarms are not held in inventory, so the Department will have to place an order to the Be Alarmed! Program upon its request.
5	**What type of smoke alarms will the Department be installing?**	The Be Alarmed! Program provides 10-year sealed lithium battery-operated smoke alarms. Smoke alarms that are a part of a hard-wired system will not be provided by the Department.



More questions?
Give us a call: 815-356-3640